Richard P. de Filippi
Richard P. de Filippi is chairman of the American Hospital Association’s Board of Trustees. Mr. de Filippi also is a trustee and former chairman of the board of the Cambridge Health Alliance, a major safety-net health care system and one of the largest health systems in Massachusetts. He serves on several other boards within the Alliance system, including the philanthropic Alliance Foundation for Community Health, which he chairs. He also is a member and former chair of the Trustee Advisory Council of the Massachusetts Hospital Association (MHA) and a former member of the MHA Board of Trustees. He is managing partner of the Ariano Partnership, a consulting group working largely with emerging technology-based companies. Mr. de Filippi earned his bachelor’s degree from Amherst College and doctorate in engineering from MIT.

Richard J. Umbdenstock, FACHE
Richard J. Umbdenstock is president and CEO of the American Hospital Association (AHA). The AHA leads, represents and serves more than 5,000 member hospitals, health systems and other health care organizations, and 40,000 individual members. Prior to assuming this position, he was executive vice president of Providence Health & Services, an integrated health care system formed on January 1, 2006 through the merger of Providence Services and Providence Health System. He served as president and chief executive officer of the former Providence Services, Spokane, Wash. Providence Health & Services includes 27 hospitals, more than 35 non-acute facilities, physician clinics, a health plan, a liberal arts university, housing and educational services with more than 46,000 employees. The system serves communities in Alaska, Washington, Montana, Oregon and California. Mr. Umbdenstock also spent 11 years as an independent consultant for voluntary hospital governing boards in the U.S. and Canada. He is the author of several books and articles for the hospital board audience and authored national survey reports for the AHA and its Health Research and Educational Trust, and the American College of Healthcare Executives (ACHE). Mr. Umbdenstock is a Fellow of the American College of Healthcare Executives. He received a B.A. degree in politics from Fairfield University, Fairfield, Conn., and an M.S. in health services administration from the State University of New York at Stony Brook. Mr. Umbdenstock serves on the National Quality Forum Board of Directors and chairs the Hospital Quality Alliance.

Anthony A. Armada, FACHE
Anthony A. Armada is president of Advocate Lutheran General Hospital and Advocate Lutheran General Children’s Hospital. Lutheran General is one of the flagship hospitals of Advocate Health Care, the largest health care provider in Illinois. Before joining Advocate Lutheran General, Mr. Armada was president and CEO of Henry Ford Hospital and Health Network in Detroit from 2004-2009. Prior to that, he served as senior vice president and area manager for Kaiser Permanente’s Metropolitan Los Angeles Service Area in Los Angeles from May 2000 – May 2004 and has held diverse senior leadership roles in his 29 years in the health care field. Mr. Armada is the 2010 chairman of the Institute for Diversity in Healthcare Management’s Board of Directors. In November 2007, he was appointed the inaugural chairman of the Asian Healthcare
Leaders Association, a national organization that promotes life-long learning, coaching and mentoring, career development and networking opportunities in collaboration with the Institute for Diversity, AHA and the ACHE. In April 2008, Mr. Armada was selected as one of the Top 25 Minority Executives by Modern Healthcare magazine. Mr. Armada serves on the Xavier University President Council and Graduate Program in Health Services Administration Advisory Board and the Michigan State University Dean’s Board of Advisors in the College of Natural Science. He also serves as a mentor for the ACHE and other resident/fellowship programs. He is a Fellow of the American College of Healthcare Executives and a member of the Healthcare Executive Study Society.

Frederick Hobby
Fred Hobby joined the Institute for Diversity in Health Management as president and CEO in 2005 with more than 25 years of hospital experience in three states and six systems. Mr. Hobby leads the Institute into its second decade of service, developing tools and resources to enhance diversity in our nation’s hospitals, and helping health care organizations with diversity activities. Before joining the Institute, he spent 10 years with the Greenville (S.C.) Hospital System (GHS), a 1,086-bed acute care teaching hospital system. As administrator and chief diversity officer at GHS, he developed and implemented a system-wide diversity initiative that is nationally recognized for its comprehensiveness and success. Its components include diversity training and education for the system’s 7,200 employees, as well as an extensive language interpretation center to better serve patients with limited English proficiency (LEP). The GHS Language Center was the first recipient of a letter from the Office of Civil Rights recognizing its compliance with the federal LEP guidelines. Mr. Hobby received a bachelor’s degree in history and political science from Kentucky State University in Frankfort and a master’s degree in sociology from Washington University in St. Louis. Prior to joining GHS, Fred served as a clinical administrator with the Portsmouth (Va.) General Hospital and is a former CEO of the Newport News General Hospital. He is a frequent guest speaker on diversity and featured at a number of prestigious national conferences. In 1999, he was named “Senior Executive of the Year” by the National Association for Health Services Executives. Fred was named to Modern Healthcare’s list of the 100 Most Powerful People in Healthcare in August 2006 and was featured in a cover story in the 2006 winter issue of HR Pulse, the official publication of the American Society for Healthcare Human Administration.

Neil Jesuele
Neil Jesuele began his career in 1975 working with a variety of businesses inside and outside of health care, including Colgate-Palmolive. In 1983, he joined Johnson & Johnson, where he had an opportunity to work across the J & J business sectors for 12 years. As vice president, market development and strategic planning, Mr. Jesuele initiated and chaired the J & J Business Development Council and served on a variety of corporate and business development task forces. In 1995, he joined the AHA as senior vice president for member relations and strategic development. In 1999, Mr. Jesuele became executive vice president of leadership and business development, responsible for the AHA for-profit companies, individual membership groups, AHA’s research and educational trust, and its institute to bring greater diversity to health care’s
leadership ranks. He serves as president of AHA Services, Inc. and its largest for-profit operating entity, the Health Forum. In 2002, Mr. Jesuele helped to establish and manage the National Alliance for Health Information Technology, a multi-stakeholder organization designed to leverage information technology to improve health care quality and efficiency and achieve widespread adoption. In 2004, he helped establish the Center for Healthcare Governance, dedicated to excellence in governance in an era of greater accountability and transparency. In 2006, Mr. Jesuele led the development and launch of the AHA Quality Center, and in 2009 began advancing AHA's *Hospitals in Pursuit of Excellence* strategy to help hospitals accelerate their quality and performance improvement efforts. Mr. Jesuele received his B.A. degree from the College of William and Mary and an MBA in finance and marketing from Fairleigh Dickinson University. He serves on the Boards of Health Forum, AHA Solutions, AHA Services, Inc., the Center for Healthcare Governance, and the Institute for Diversity, and regularly participates in a number of AHA governance committees, including the AHA Operations Committee and the Investment Committee.

**Andres Tapia**

Andrés Tapia is Hewitt Associates’ chief diversity officer and emerging workforce solutions leader, responsible for leading the company’s internal and external diversity vision and strategies. His experiences in the U.S., Canada, the U.K., Spain, India, Kenya and throughout Latin America and his native Perú have equipped him with a true global perspective. By working with Hewitt, and with dozens of its FORTUNE 500 multinational clients, as well as with public schools and law enforcement agencies, Mr. Tapia is grounded in the cross-industry implications of achieving a diverse, high-performing workforce. He has developed actionable insights into how varying worldviews can impact health, wealth, learning, safety and workplace performance. The insights and lessons from these experiences are captured in his new book, “*The Inclusion Paradox: The Obama Era and the Transformation of Global Diversity*,” published by Hewitt. In addition to being an accomplished business leader and journalist, Mr. Tapia has received numerous professional accolades, including the Hewitt Exemplary Leader Award (2005), Chicago United’s Business Leader of Color Award (2007), CDO Exemplary List published by Diversity Best Practices in FORTUNE magazine (2006), the Minorities in Advertising Foundation’s Corporate Diversity Program and Diversity Ad Campaign of the Year (2006), and many more. He holds a B.A. in history with an emphasis in journalism and political science from Northwestern University.

**Murat Philippe**

Murat Philippe is a principal consultant with HR Solutions, Inc., who has worked in the social sciences for nearly 15 years. At HR Solutions, he is responsible for reporting survey results with qualitative employee feedback data for senior leaders. In addition to facilitating more than 2,000 focus groups, Mr. Philippe guides leadership teams through presentations and the action-planning process and provides online training for ActionPro® users. Prior to joining HR Solutions, Mr. Philippe worked for four years at International Survey Research, coordinating multi-national, multi-lingual surveys for Fortune 500 companies such as American Airlines, Citibank, General Motors, Royal...
Bank Financial Group, Lucent Technologies and Pharmacia & Upjohn. After receiving his degree from Northwestern University, Mr. Philippe worked for two years as a laboratory manager in the Northwestern University Psychology Department. Under Professor Sandra Waxman, he conducted and analyzed language acquisition studies.

**Peter Weil, PhD, FACHE**

Peter A. Weil, PhD, FACHE, is vice president, Division of Research with the American College of Healthcare Executives. He is responsible for conducting studies of healthcare executives’ roles and career paths. He was associated with all of the previous studies comparing the career attainments of healthcare executives by race/ethnicity beginning in 1992. Prior to joining ACHE, he was director of the National Study of Internal Medicine Manpower, a comprehensive assessment of manpower needs in internal medicine based at The University of Chicago.

**John W. Bluford**

John Bluford is chairman-elect of the American Hospital Association Board of Trustees. He has been CEO and executive director of Truman Medical Centers, Kansas City, MO, since 1999. Truman Medical Centers (TMC) is a public system made up of Truman Medical Center Hospital Hill, Truman Medical Center Lakewood, Truman Medical Center Behavioral Health Network, and the Jackson County Health Department. TMC is the primary teaching hospital for the University of Missouri-Kansas City Schools of Health Sciences. Prior to assuming his position at TMC, Mr. Bluford was CEO/administrator at Hennepin County Medical Center, a comprehensive academic medical center and public hospital located in Minneapolis and St. Paul, Minn., from 1993 to 1999. He was executive director of the Metropolitan Health Plan in Minneapolis from 1983 to 1999. Earlier, he worked at several institutions, including Cook County Hospital, Chicago, and Pilot City Health Center, Minneapolis. He has served as chair of the National Association of Public Hospitals. He earned an MBA from Northwestern University in 1975 and his B.A. from Fisk University, Nashville. In addition, he attended Harvard University’s Executive Program in Health System Management in summer 1981.

**Dr. Anne C. Beal, M.D., M.P.H.**

Dr. Anne Beal is president of the Aetna Foundation, the independent charitable and philanthropic arm of Aetna Inc. The Foundation helps build healthy communities by promoting volunteerism, forming partnerships and funding initiatives that improve the health and quality of life across the U.S. As a physician who specializes in pediatric care and public health, Dr. Beal brings to the foundation a unique combination of clinical and policy experience. Beal joined the foundation in July 2009 from The Commonwealth Fund, where she directed a program to improve health care quality for low-income and minority patient populations. Prior to that, she was an attending physician at Massachusetts General Hospital, and on the faculty at Harvard Medical School. Dr. Beal earned a B.A. in biology from Brown University in 1984, a doctorate in Medicine from Cornell University Medical College in 1988 and a Master’s in Public Health from Columbia University in 1993. She is a recognized authority in health disparities, quality of care and children’s health – topics on which she has published
several articles in the medical literature, as well as a book titled, “The Black Parenting Book: Caring for Our Children in the First Five Years.” Dr. Beal has been a pediatric commentator and medical correspondent for *Essence Magazine*, The American Baby Show, ABC News and NBC News.

**Kelly Redmond**

Kelly Redmond serves as the director of operations of the Institute for Diversity in Health Management, an affiliate of the AHA. M. Redmond manages Institute operations, and the recruitment and placement efforts of the AHA’s minority trustee program. Additionally, she is responsible for overseeing the program development and delivery of the Institute’s educational programming, including the biennial national conference. She also assists in the development of new business, marketing, and communication opportunities. Over the past 20 years, Ms. Redmond has had an extensive career in diversity management, marketing, public relations and external affairs, most recently as a diversity consultant for Hewitt Associates, where she was responsible for managing external sponsorships, conferences and special projects. In prior years, she worked for Gannett, the City of Atlanta and the Atlanta Mayor’s Office of Community Affairs, S.C. Johnson, Abbott and Kraft. Ms. Redmond earned her MBA in finance from Clark Atlanta University, and holds a B.A. from Drake University, where she majored in advertising/public relations and minored in race relations. In 1995, she was the youngest alum and the first African American graduate to receive the Young Alumni Achievement Award from Drake University. Ms. Redmond recently was featured in *Today’s Chicago Woman* magazine in the “Working Moms, Redefined.” She also was featured in *Ebony* magazine as a future leader under 30 years old in 1994.

**Mara Youdelman, J.D., LL.M.**

Mara Youdelman has worked at the National Health Law Program (NHeLP) since August 2000 on issues including Medicaid, language access, racial and ethnic disparities, and data collection. Ms. Youdelman is director of the National Language Access Advocacy Project, funded by the California Endowment to increase awareness of language access issues at the federal level. In this role, she coordinates a national coalition of stakeholders to develop a consensus-driven agenda to improve policies and funding for quality health care for individuals with LEP. Ms. Youdelman is co-author of a number of reports on language access. These include NHeLP’s “Ensuring Linguistic Access in Health Care Settings: Legal Rights and Responsibilities,” and The Commonwealth Fund’s series of promising practices reports: “Promising Practices for Providing Language Services in Health Care Settings: Examples from the Field,” “Promising Practices for Providing Language Services in Small Healthcare Provider Settings: Examples from the Field,” and “Promising Practices for Providing Language Services in State and Local Benefit Offices: Examples from the Field” (forthcoming). Ms. Youdelman has participated on advisory panels for the Robert Wood Johnson Foundation; the National Committee for Quality Assurance; the American Medical Association Ethical Force Program; the National Quality Forum; and The Joint Commission on Accreditation of Healthcare Organizations. She jointly authored a report with the Summit Health Institute for Research and Education, also funded by The Commonwealth Fund, titled “Racial, Ethnic and Primary Language Data Collection in
the Health Care System: An Assessment of Federal Policies and Practices.” Prior to joining NHeLP, she completed a teaching fellowship at Georgetown University Law Center’s Federal Legislation Clinic. Ms. Youdelman earned her J.D. from Boston University School of Law and her LL.M. in Advocacy from Georgetown University Law Center.

**Mursal Khaliif**

Mursal Khaliif is the senior director of multilingual services and patient transport at Cambridge Health Alliance, an innovative, award-winning health system that provides high-quality care in Cambridge, Somerville and Boston's metro-north communities. In this role, Mr. Khaliif directs the operations, human resources, customer service and financial performance. In addition, Mr. Khaliif provides system-wide guidance for compliance with legal and regulatory requirements, and develops best-practice and service benchmarks in the areas of linguistic and cultural appropriate services to patients/families. He also served in the following positions over the past 10 years: director of community health and language services at the University of Minnesota Medical Center; instructor at the University of Minnesota’s program on translation and interpreting; manager of minority health and cultural care coordinator at the Children’s Hospitals and Clinics of Minnesota; Registered Nurse in primary care with UNICEF and International Red Cross. Over the past 15 years, Mr. Khaliif has been active on various regional/national boards, committees and workgroups advancing the profession of medical interpreting and improving provisions of culturally competent care in the delivery of health care. Mr. Khaliif holds a B.S. in nursing/public health, and a graduate certificate in health care management. In 2007, Mr. Khaliif completed a year-long fellowship in cultural competency leadership with the AH A’s Health Research & Educational Trust.

**Stacy Barstad**

Stacy Barstad is the CEO/administrator of Sanford Tracy and Sanford Westbrook Medical Centers. She has extensive experience in health care accounting and management, having previously served as Sanford Tracy/Sanford Westbrook’s CFO, and earlier in her career, as a tax accountant at multiple health care systems. Ms. Barstad is a member of the Minnesota Hospital Association Work Force Committee, the State Rural Health Flex Committee, and the Health Financial Management Association. She holds a B.S. from Southwest State University in Marshall, M.N., and is currently completing her MBA at the University of Phoenix.

**Juana S. Slade**

Juana Spears Slade is the director of diversity and language services for AnMed Health in Anderson, S.C., serving the residents of northwest South Carolina and northeast Georgia. Under Ms. Slade’s leadership, AnMed Health has been recognized for its work in cultural and linguistic competence by the U.S. Department of Health and Human Services Office for Civil Rights; the Robert Wood Johnson Foundation; the Institute for Diversity in Health Management; and Advance for Nurses, a nursing trade publication. AnMed Health’s Interpretation Service program was featured in the November 3, 2008, issue of *Modern Healthcare* and the 2006 “Best Hospitals” issue of *U.S. News and
**World Report.** Ms. Slade is actively involved in the Anderson community. In July 2009 she completed a two-year term as chairperson of the board of directors for the United Way of Anderson County – the first African American to serve in this capacity. She is vice chair of the United Way of America’s National Women’s Leadership Council and was the 2006 recipient of the ATHENA Award presented by the Anderson Area Chamber of Commerce. Ms. Slade is a Cultural Competence Fellow of the Health Research Education Trust, an affiliate of the AHA, a member of the ACHE and a founding member the American Leadership Council of the Institute for Diversity in Health Management. In January, she was elected president of the South Carolina Society of Healthcare Professionals, an affiliated personal membership group of the South Carolina Hospital Association.

**Dr. Bonnie Pete Thomas, M.D.**
Dr. Bonnie Thomas is the medical director of Project Brotherhood, a place where the health and social issues of black men can be addressed. He received his B.S. in chemistry at Xavier University of Louisiana and obtained his medical degree from the Chicago Medical School. Dr. Thomas’ area of interest is men’s health and HIV medicine, and he is an assistant clinical professor at Rush University Medical School. He is a practicing internist at Woodlawn Health Center/Cook County Health and Hospital Systems and also practices HIV medicine at the Ruth Rothstein Core Center. Dr. Thomas has spent the last 10 years of his career reducing the health disparities in black men. He was most recently featured on CNN’s Black in America Part II, and The Solutions as Today’s Pioneer in Health Care.

**Sharon Rossmark**
Sharon Rossmark is an independent business consultant affiliated with the Executive Service Corps of Chicago. She consults with non-profit organizations in the areas of board development and strategic planning. She also consults with businesses on establishing e-commerce solutions for excess and overstock inventory. Prior to establishing her consulting practice, Ms. Rossmark was a corporate officer for a Fortune 100 company. As an assistant vice president for the Allstate Insurance Company, she led a $30 million division responsible for business support of the organization’s 13,000 exclusive agencies. She also is the named inventor on six corporate patents. Ms. Rossmark brings extensive nonprofit and foundation board experience ranging from health care to education to arts/culture. Her thought leadership and business acumen has her sought after for board and committee assignments. Her current board committee assignments include serving on the finance, public policy/government relations and the quality/operations committees for Sinai Health System. For Oakton Community College, she serves as the lead trustee with the Illinois Community College Trustee Association and is a member of the finance committee. In 2009, she received the College of Business Hall of Fame Service Award from Illinois State University for her long-standing dedication to the university and its mission. She is a member of the AHA Trustee Leadership Network and is a MenTTium Mentor. She also has been a frequent panel facilitator and panelist. Ms Rossmark is the executive producer and creative director of the documentary “David Brown’s D-Day, the Story of a WWII Veteran.”
Excerpts from the documentary were included in Emmy Award-winning program “A Distant Shore, African Americans of D-Day,” shown on The History Channel.

Ann Madden Rice
Ann Madden Rice is the CEO of UC Davis Medical Center in Sacramento. As CEO, Rice oversees 6,500 employees at the medical center, an acute-care teaching hospital licensed at 613 beds with an annual budget of nearly $1 billion with medical clinics in 10 communities in California. It serves 6 million residents in 33 counties encompassing 65,000 square miles of Northern and Central California. It is the sole provider of a number of services for inland Northern California, including: a level-I trauma center, a full service children's hospital and a National Cancer Institute designated Cancer Center. Prior to joining UC Davis Medical Center, Ms. Rice served sequentially as chief financial officer and chief operating officer for the University of Iowa Hospitals and Clinics. Previous positions include chief financial officer of the Mary Greeley Medical Center in Ames, Iowa, and vice president of fiscal services for the Central Vermont Medical Center in Barre, Vt. Ms. Rice received a B.A. in accounting and logistics in 1979 from Iowa State University and a Master's degree in accounting from the University of Iowa in 1983. She has been awarded the Muncie Gold Merit Award by the Healthcare Financial Management Association and is a fellow of the American College of Healthcare Executives. She received the Senior Level Healthcare Executive Award in 2010 from the Association of Healthcare Leaders. She also received the ISU College of Business Citation of Achievement in 2005. Ms. Rice was named a Modern Healthcare Up and Comer in 1994. She serves on several local boards and is a member of the ISU Dean's Advisory Council. Ms. Rice is on the executive board and finance committee of the University Health System Consortium and is on the board of the Hospital Council of Northern California. She was recently elected as an alternate delegate of the AHA’s Regional Policy Board, District 9.

Sue Ela, R.N.
Sue Ela is executive vice president and chief operating officer for Aurora Health Care. Dedicated to patient care, she provides leadership and support for all clinical areas. Ms. Ela and the leaders of Aurora’s Patient Service Markets help caregivers in hospitals, clinics and home care settings fully bring to life the organization’s vision of providing patients better access, better service and better results than they can get anywhere else. With more than 30 years of nursing and health care leadership experience, Ms. Ela has a unique blend of bringing both patient care and strategic vision to life. She came to Aurora as president of the Aurora Visiting Nurse Association, and her responsibilities quickly grew. A project that is near and dear to her is the collaborative Knowledge-Based Nursing Initiative. This project with the Cerner Corporation and UW-Milwaukee is a true illustration of Aurora's vision of finding a better way and Ms. Ela's conviction that a partnership between a health care system, a university and a business could achieve higher quality outcomes than any one member could alone. She sits the boards of Big Brothers and Big Sisters of Metro Milwaukee and the Boys and Girls Club of Milwaukee. She also offers insight and guidance to the Wisconsin Donor Network as a member of their advisory board. She is actively involved
in the United Way, and is co-chair of the Teen Pregnancy Initiative. She was a past United Way campaign co-chair, as well as a Women’s Initiative Cabinet member.

**Fernando O. Rivera, MBA, FACHE**

Fernando O. Rivera was appointed medical center director of the Washington DC Veterans Affairs Medical Center (DCVAMC) by Secretary of Veterans Affairs, R. James Nicholson on July 3, 2007. He manages a budget of more than $400 million and oversees operations and administration of a facility with 171 acute beds, specialized services in medicine, surgery, neurology and psychiatry, a 120-bed Community Living Center, a 30-bed compensated work therapy residential unit, and four community-based outpatient clinics. More than 75,000 of America’s veterans are enrolled at the DCVAMC. Mr. Rivera guided DCVAMC to the 2009 Robert W. Carey Performance Achievement Award, the 2008 Carey Performance Excellence Award, and the highest honor presented for organizational achievement by the U.S. Senate Productivity and Quality Awards of Virginia (SPQA), the 2009 "Medallion of Excellence". He has 25 years of health care management experience in many capacities, including medical center director/CEO, Shreveport, La., and Martinsburg, W.V., VA Medical Centers, and associate director, clinical information management, service line director, and safety engineer, all at the VA Medical Center, New Orleans, La. Mr. Rivera has received numerous personal accolades for his work, including the 2009 Presidential Rank Award. Mr. Rivera received a degree in civil engineering, and an MBA from the University of New Orleans. He is a Fellow in the American College of Healthcare Executive and a faculty member of the college. He is also an executive coach with Georgetown University.

**Dr. R. Roosevelt Thomas, Jr., Ph.D.**

Widely considered the world’s foremost thought leader on diversity, Dr. R. Roosevelt Thomas, Jr., is CEO of Roosevelt Thomas Consulting & Training, Inc. and founder of the American Institute for Managing Diversity. For more than 25 years, he has been at the forefront of developing innovative concepts and strategies for maximizing organizational and individual potential through diversity management. Recognized by the *Wall Street Journal* as one of the top 10 consultants in the country, Dr. Thomas is also a sought-after speaker and the author of several books, including “Building on the Promise of Diversity” and “Beyond Race and Gender.” A seventh book, “World-Class Diversity Management: A Strategic Approach,” is scheduled for release in July 2010.

**Carolyn Caldwell**

Carolyn became the CEO of Centerpoint Medical Center in October 2007. She has an extensive background on the clinical, as well as, the administrative side of health care. She received a B.S. from Alabama A&M University in zoology with a minor in chemistry. She also graduated from Huntsville Cooperative School of Medical Technology after completing her degree at Alabama A&M. Ms. Caldwell returned to graduate school while working full-time and raising her family to obtain a Master’s degree in Health Care Administration from Texas Women’s University. She worked as a medical technologist the first 12 years of her career before transitioning from the laboratory to hospital administration. She has held the positions of chief operating officer, interim CEO and
CEO with HCA. Prior to joining Centerpoint Medical Center, she served as CEO of Lee's Summit Medical Center and oversaw the construction of a new $85 million replacement hospital. Before that, she served as the chief operating officer for the Medical Center of Arlington, in Arlington, Texas, where she oversaw a $70 million expansion project. Ms. Caldwell and her family reside in Lee's Summit, Mo.

Gabriel Pérez, FACHE
Gabriel Pérez is the health care system administrator/director for the Phoenix VA Health Care System in Phoenix, Ariz. He is responsible for the care of more than 72,000 veterans, 2,659 employees, and manages a budget of $489 million dollars. Prior to joining Phoenix VA Health Care System, he was the medical center director at Aleda E. Lutz Veterans Affairs Medical Center. Mr. Perez was CEO of more than 95 authorized medical beds and 120 interim beds with 600+ employees and a budget of more than $74,000,000, with an extensive outpatient program serving 211,000 veterans with 182,000 outpatient visits, covering a 42-county area with three community-based outpatient clinics, and two more proposed clinics. He led the facility from being ranked 154 to one of top 5 VA facilities in the nation in performance by initiating new organizational designs in quality of care processes and management. Mr. Perez improved access by reducing clinic appointment times to single digits for three consecutive years and reorganized the facility’s management approach to achieve 99.7 JCAHO scores, better morale, patient satisfaction and higher quality of care. He received a regional award for diversity advancement and originated a Quality Executive Performance Measurement program, which was adopted region-wide. Under his supervision, Aleda E. Lutz Veterans Affairs Medical Center became a regional leader in computerization of Bar Code Medication Administration (BCMA) and Computerized Patient Record System (CPRS). He increased patient and employee satisfaction by 50% to first in VISN and top 20 in nation. Mr. Perez was appointed to the VA National Diversity Advisory Committee and appointed by the AHA as Rehabilitation Medicine Delegate.

Oliver B. Tomlin, III
Oliver Tomlin is a consultant with Witt/Kieffer’s education and not-for-profit and health care practices. Based in Philadelphia, Mr. Tomlin has more than 30 years of highly successful management experience. His executive search practice is focused on recruiting senior leaders for hospitals and health systems, colleges and universities, professional associations, cultural institutions and community service and civic organizations. He is committed to assisting his clients in achieving their strategic, organizational objectives and senior leadership recruiting goals. Mr. Tomlin focuses on recruiting for high-level positions, including presidents, vice presidents, provosts and deans for colleges and universities; and CEOs, COOs, CFOs and executive directors for healthcare and other not-for-profit organizations. His broad industry background and search experience provide clients with a wealth of expertise and a broad, nationwide network of executive contacts. This professional network has grown as a result of his leadership experience which ranges from serving as president and CEO of a regional healthcare company to his role as a director of worldwide marketing for an international pharmaceutical company. Mr. Tomlin is dedicated to participating in organizations that
enhance the quality of life, and has served as a trustee for the Metropolitan Career Center in Philadelphia and the National Association of Health Services Executives.

**George P. Hinton, FACHE**

George P. Hinton joined Aurora Health Care in 2000 is currently the vice president, academic affairs and Aurora Sinai Medical Center. In this role, he provides leadership for system wide physician medical education and Aurora Sinai Medical Center operations. As an Aurora Health Care Executive, Mr. Hinton led the creation of a new medical group (Aurora UW Medical Group). He also participated in a leadership team that was responsible for the turnaround of a downtown community teaching medical center (Aurora Sinai Medical Center). As director of workforce planning, he created the Aurora Leadership Academy, which was recognized for promoting diversity, innovations and positive outcomes from the community. Mr. Hinton began his career in health care administration at Children's Hospital of Wisconsin as a director of various clinical and ancillary services. In conjunction with role as leader, he provided over-site of a major expansion and renovations of the imaging services, as well as participated in several system committee activities including the chair of its diversity committee. Mr. Hinton has been and is presently demonstrating his community leadership and commitment to serve as a member and officer of various community boards. One of his accomplishments was when he led to the turnaround of one of Milwaukee’s major health care centers (Milwaukee Health Services in Milwaukee, Wisconsin) as treasurer. He also led as board president for the fund raising and building of a new community center (Silver Spring Neighborhood Community Center in Milwaukee). Mr. Hinton is presently an adjunct faculty member of the School of Business at Cardinal Stritch University in Milwaukee, Wis.

**Rev. Marcia L. Dyson**

The Rev. Marcia L. Dyson has been hailed as one of our nation's foremost religious figures, spiritual writers and noted civic-social activist. Using her special brand of wisdom and insight, Rev. Dyson addresses issues of race, gender inequality, and other national concerns. She has carried out a ministry of healing to wounded women, neglected children and suffering men throughout America and around the globe. Rev. Dyson is a native of Chicago, where she served as the first chief of staff for Operation Push's International Trade Bureau. Rev. Dyson served as vice president for some of Chicago's leading public relations firms, including the Margie Korshak and Robert J. Dale agencies. In 1990, she was appointed by Mayor Richard Daley to serve as the public information officer for the Mayor's Office of Special Events for the City of Chicago. She served as one of Senator Hillary Rodham Clinton's national surrogates, a member of the campaign's faith outreach team, a strategist and field organizer. President William J. Clinton selected her to be on his 2008 Clinton Global Initiative delegation team which traveled to Africa and Mexico. Former Secretary of State, Madeleine Albright selected Dyson to be on the Women's Global Summit Leadership board in 2007. Rev. Dyson also was the national spokesperson for the Congressional Black Caucus' universal healthcare bill, H.R. 676, and was selected to be a faith member and advocate of Vice President Al Gore's Climate Project. Rev. Dyson is a volunteer member of the Clinton Foundation and the Clinton Bush Haiti Foundation.
She is a presidential scholar at Bennett College in Greensboro, N.C., and an affiliate of Georgetown University's Center for Social Justice, Research, Teaching and Service.

**George N. Miller, Jr.**
George N. Miller, Jr., has more than 30 years experience in health care-related administrative, financial, management and consulting. Mr. Miller the president/CEO of First Diversity Healthcare Group (FDHG) and chief operation officer of First Diversity Management Group, a full-service firm that is committed to bringing quality health care professionals to the field. Before coming to FDHG, Mr. Miller served as the regional president/CEO of Community Mercy Health Partners (CMHP) in Springfield, OH, and also served as senior vice president of Catholic HealthCare Partners (CHP), the largest not-for-profit health care provider in Ohio and serves on the Executive Management Team of CHP. Mr. Miller gained board and system approval to build a new state-of-the-art $250 million hospital. His hospitals won the Premier Care Science, Top Hospital in America award two years in a row, and he led a $20 million turnaround in his first full year. Before coming to Springfield, Mr. Miller served as the president/CEO of Provena St. Mary's Hospital in Kankakee, IL for five years. Mr. Miller was recently appointed by the administration to a three-year term on the Medicare Payment Advisory Commission that makes recommendations to the Congress on health care policy and payments to providers. Mr. Miller was the national president of the National Rural Health Association in 2007 and served as a member of the board for six years. Mr. Miller also served on the AHA board from 2004-2006, as a Commissioner for The Joint Commission from 2000-2004, on the board of directors of the Texas Hospital Association from 1999-2001, and on the board of directors of the Texas Organization of Rural and Community Hospitals from 1998-2001.

**Carlos Jackson**
Carlos Jackson is a senior associate director of federal relations for the AHA working on health reform, health disparities, physician payment, and mental health legislative issues. Before coming to the AHA, Mr. Jackson served as a senior political action specialist for the American Nurses Association (ANA). Prior to joining the ANA, he was a legislative assistant for Congresswoman Gwen Moore and served in various roles for former Congressman Jerry Kleczka. In 2004, Mr. Jackson served as deputy director of surrogate scheduling for the Democratic National Committee (DNC) during the general election presidential campaign. He is a graduate of the University of Missouri-Columbia.

**Susan M. Gilbert, MS, FACHE**
Susan Gilbert is associate vice president for diversity and inclusion at the University of Texas M.D. Anderson Cancer Center. Ms. Gilbert provides leadership and direction in the development, implementation and measurement of all diversity and inclusion programs for the cancer center's 18,000-employee workforce. She leads the development and execution of strategies that integrate principles of diversity and inclusion into the overall business plan and strategic direction of the institution to produce meaningful organizational and cultural change. Prior to assuming her role in diversity and inclusion, Ms. Gilbert held other executive positions within M.D. Anderson.
Before joining M.D. Anderson in 1993, she had leadership roles in human resources within various corporations in the private sector. Ms. Gilbert attended the University of Wisconsin-Milwaukee, where she received her B.S. in Psychology and M.S. in Educational Psychology. She is a certified mediator, a Fellow in the American College of Healthcare Executives and an accomplished educator and diversity trainer.

**Dr. Paul M. Schyve, M.D.**

Dr. Paul M. Schyve is a senior vice president at The Joint Commission. From 1989 until 1993, Dr. Schyve was vice president for research and standards, and from 1986 until 1989, he was the director of standards. Prior to joining The Joint Commission, Dr. Schyve was the clinical director of the Illinois Department of Mental Health and Developmental Disabilities. Dr. Schyve is certified in psychiatry by the American Board of Psychiatry and Neurology and is a Distinguished Life Fellow of the American Psychiatric Association. He is a founding advisor of Consumers Advancing Patient Safety, the chair of the Ethical Force Oversight Body of the Institute of Ethics at the American Medical Association, a former trustee of the United States Pharmacopeial Convention, and a former member of the board of directors of the National Alliance for Health Information Technology. He has served on numerous advisory panels for the Centers for Medicare & Medicaid Services, the Agency for Healthcare Research and Quality, and the Institute of Medicine. Dr. Schyve has published in the areas of psychiatric treatment and research, psychopharmacology, quality assurance, continuous quality improvement, health care accreditation, patient safety, health care ethics, and cultural and linguistic competence.

**Amy Wilson-Stronks, M.P.P.**

Amy Wilson-Stronks is the project director for health disparities work in the division of quality measuring and research at The Joint Commission and is the principal investigator for the Joint Commission study “Hospitals, Language, and Culture: A Snapshot of the Nation funded by The California Endowment.” She is the co-author of “Hospitals, Language, and Culture: A Snapshot of the Nation Report of Findings,” released in March 2007, and “One Size Does Not Fit All: Meeting the Health Care Needs of Diverse Populations,” released in April 2008. Ms. Wilson-Stronks has been a leader of The Joint Commission’s work in the area of culturally and linguistically appropriate patient-centered care and health care disparities. She has led the development of several training programs on cultural competence and language access for Joint Commission surveyors and staff, including the development of a training video produced in collaboration with the U.S. Department of Health and Human Services Office for Civil Rights. She is the co-investigator with Paul Schyve, M.D., of a Commonwealth Funded grant, “Developing Hospital Standards to Advance Effective Communication, Cultural Competence, and Patient-centered Care.” This project builds on the work of the “Hospitals, Language, and Culture” study to modify Joint Commission accreditation standards for hospitals and to develop an implementation guide containing best practice guidance. Ms. Wilson-Stronks serves on a number of national advisory committees and expert panels on subjects related to the provision of culturally and linguistically appropriate services, some of which include: the Institute of Medicine Health Literacy Roundtable, the Advisory Committee for the Diversity Rx National
Conference Series, the Advisory Board of the National Council on Interpreting in Health Care, and the Association of Professional Chaplains Quality Commission. She also has served as a member of the AMA Ethical Force Program Expert Advisory Panel on Patient-Provider Communication (2004-2006), the Office of Minority Health’s Expert Panel for the Health Care Language Services Implementation Guide (2003-2005), and the National Medical Association’s Expert Panel to develop cultural competence education for medical professionals (2008). In July 2008, Ms. Wilson-Stronks received the ALS Association Greater Chicago Chapter Martha Kucharski Founders Award for her work to support services for patients and families dealing with Amyotrophic Lateral Sclerosis.

Dr. Faye A. Gary, EdD, RN, FAAN

Faye A. Gary is the Medical Mutual of Ohio Kent W. Clapp Chair & Professor in Nursing at Case Western Reserve University in Cleveland, Ohio. Dr. Gary has been studying and designing culturally relevant interventions for more than three decades and has conducted research in the areas of health disparities and vulnerable populations. Throughout her career, she has provided consultations to local, state, national and international health related organizations. She has extensive experience working with youth and families in community settings; people of African descent; and women’s health issues. Currently, Dr. Gary is a member of the board of directors of Mental Health America; chair of the National Advisory Council on Minority Health and Health Disparities, National Institutes of Health; and is a member of The Joint Commission’s Committee on Patient-Centered Care and Cultural Competence. Dr. Gary has published extensively about violence in intimate relationships, attention deficit and hyperactivity in children, and other psychiatric disorders. Her work spans six continents and a variety of academic and practice settings.

Dr. Matthew Wynia, M.D., MPH, FACP

Dr. Matthew Wynia is an internist, a specialist in infectious diseases and director of the Institute for Ethics at the American Medical Association. Dr. Wynia oversees a wide range of research projects on ethics in health care and is the author of more than 125 published articles, book chapters and reports and a book on fairness in health care benefit design. His work has been published in the New England Journal of Medicine, JAMA, Health Affairs and other leading medical and ethics journals. Dr. Wynia is a past president of the American Society for Bioethics and Humanities, and has chaired the Ethics Forum of the American Public Health Association and the Ethics Committee of the Society for General Internal Medicine. He cares for patients at the University of Chicago Hospital, where he is a clinical assistant professor of medicine in the division of infectious diseases.

Cheryl Bevel

Cheryl Bevel, system vice president of diversity, joined Saint Luke’s Health System (SLHS) in 2001. She holds a B.A. in education from the University of Missouri and a M.A. in communications from San Francisco State University. Ms. Bevel is a member of the management council at Saint Luke’s Health System. In her role, she has executive oversight in developing a cohesive infrastructure within the health system that ensures
all diversity strategies are aligned and integrated to support the corporate vision and mission for the hospital system. Under Ms. Bevel’s leadership the system produced its own diversity video for new hire orientation and developed a diversity leadership course. The organization instituted a comprehensive diversity component to its strategic plan in 2005. In 2003, the system received the Business Journal’s “Best Commitment to Diversity Award;” in 2007, the Urban League’s “Working Toward Equality Award;” and in 2004 and 2008, the MidAmerica Minority Business Development Council’s “Buyer of the Year Award.” Ms. Bevel serves on the hospital’s team for the Robert Wood Johnson Foundation’s, “Aligning Forces for Quality: Equity Quality Improvement Collaborative,” which focuses on eliminating health care disparities. Most recently she worked on the development of training tools to deploy the CLAS Standards across the System.

Joseph R. Swedish, FACHE
Joseph R. Swedish is the CEO of Trinity Health, the nation’s fourth largest Catholic health care system based on operating revenue. Trinity’s 44 hospitals and numerous outpatient facilities reported more than $6 billion in net revenue in 2005. Mr. Swedish previously served as the CEO of multiple health care systems, including Colorado’s Centura Health, the HCA’s East Florida and Central Florida Divisions, Florida's Winter Park Memorial Hospital and Park Health Corporation, and Fredericksburg, Virginia’s Mary Washington Hospital. Mr. Swedish, a Fellow of the American College of Healthcare Executives and the immediate past-chair of the Institute for Diversity’s board of directors, has given scores of presentations and papers on topics ranging from improving workforce diversity to advancing healthcare information technology. He is a member of several boards and committees, including the AHA’s Long Range Policy Committee, the AHA’s Region 8 Policy Board, and the Duke University School of Business Health Advisory Council.

Rev. Dr. Michael Louis Pfleger
Rev. Dr. Michael Louis Pfleger was ordained a priest of the Archdiocese of Chicago on May 14, 1975. In 1981, at the age of 31, he became the youngest full pastor in the diocese when he was appointed pastor of Saint Sabina Church. Father Pfleger has been recognized for many issues, including campaigns against the sale of drug paraphernalia, billboards that targeted children with alcohol and tobacco advertising and saturated communities of color, negative music that glorified violence and degraded women, the violence and disrespect of women on the Jerry Springer Show, and the easy access to guns and the violence that is snatching the lives of children across the country. He was cited in the December 20, 2004 Crain’s Chicago Business as one of the best and most entertaining preachers in Chicagoland. The Faith Community of Saint Sabina was written up in the December 2004 issue of Ebony Magazine as one of the churches symbolizing the "New Black Spirituality." Some of the awards and honors he has received include: "Keeper of the Dream," Rainbow/Push; Distinguished Service Award, Nation of Islam; the "Thurgood Marshall Award," National Black Prosecutors Association; and the "Monsignor Egan Social Justice Award," DePaul University. Father Pfleger is the founder of the Employment Resource Center, the Ark Youth Center, Saint Sabina Social Service Center, Thea Bowman Spiritual Advance Center, Samaritan House for the homeless, Saint Sabina 80-unit Elders Village and the Beloved
Father Pfleger was the keynote speaker for the national Dr. Martin Luther King, Jr. Commemorative Service on January 20, 2003. He also was one of the speakers to eulogize Mrs. Coretta Scott King on February 8, 2006. Father Pfleger was inducted into the International Civil Rights Walk of Fame on January 24, 2009, in Atlanta, Ga.

Jeff Mangrum
Chicago playwright Jeff Mangrum, has had five full-length plays produced; his most recent, “Wendell Greene,” was produced by the world-renowned Steppenwolf Theatre Company and nominated for Best New Play by the American Theatre Critics Association. In May of 1987, he founded SST Communications to deliver professional development programs. Now with more than 5,000 performances to their credit and over 40 professional development programs of interest ranging from diversity to transition management, ethics and leadership to occupational safety, SST Communication is the choice of many fine organizations, colleges and universities. Mr. Mangrum will deliver “The Hero’s Journey: Legendary Leadership and Employee Engagement.” This work is the result of more than 20 years of research and was featured in an article published in Human Resource Executive magazine.

Connie L. Lindsey
Connie L. Lindsey is executive vice president of the Northern Trust Company, Chicago. On September 1, 2009, Ms. Lindsey was named head of corporate social responsibility. As such, she is responsible for the design and implementation of the global corporate social responsibility strategy for Northern Trust and the development of goals, policies and programs appropriate to the brand and business unit strategies. In addition, Ms. Lindsey will provide oversight and leadership to the firm’s response to environmental matters, as well as social issues within the marketplace, workplace and the community. Prior to this appointment, Ms. Lindsey led the client servicing teams in the public entities and institutions segment in C&IS, serving public fund and not-for-profit clients. Over the course of her 16-year Northern Trust career, she has held a number of leadership roles including Deputy Business Head-Operations and Technology, Group Head in Northern's Personal Financial Services business, Director-Enterprise Relationship Management, and Manager-Treasury Management Consulting and Product Management. Ms. Lindsey is national board president of Girl Scouts of the USA, the highest-ranking volunteer of this 3.4 million member organization. She is a member of the Economic Club of Chicago, the Executives’ Club of Chicago, and the Northwestern Memorial Hospital Feinberg School of Medicine Dean's Advisory Council. She is also a member of the Board of Governors of the Metropolitan Club of Chicago, Fellow 2001 class - Leadership Greater Chicago, and a former board member of the Joffrey Ballet and Women Employed and Inroads, Inc.

Jeanne Flores
Jeanne Flores has been the senior vice president of human resources and organization development for Cedars-Sinai Health System (CSHS) since August 2001. Her career consists of over 20 years in health care human resources. She holds a Master’s degree in public health with specialty in health services management from the University of
California at Los Angeles. She currently provides human resources and organization development leadership for all of CSHS, including the Medical Center, the academic enterprise (which includes the Burns and Allen Research Institute) and the Medical Delivery Network. Prior to joining CSHS, she was the vice president for human resources and strategic planning at the City of Hope in Duarte, Cal., for three years. She also conducts a course in management in the Executive Master’s in Public Health program at the UCLA School of Public Health.

**Kinneil Coltman**

Kinneil Coltman is the director of diversity and language Services for Greenville Hospital System University Medical Center in Greenville, S.C. She holds a B.A. with a concentration in diversity from the University of North Carolina at Asheville, a Master’s in cross cultural studies and organizational diversity from the University of Houston – Clear Lake, and is pursuing a doctorate in health administration from the Medical University of South Carolina. Ms. Coltman is a 2006-2007 Research Fellow in the Health Research and Educational Trust’s Cross Cultural Leadership Fellowship. She is a Certified Diversity Trainer through the Society for Human Resources Management and has lectured across the country on topics related to workforce diversity, supplier diversity, cross cultural health care, and health and health care disparities.

**Regina Mingle**

Regina Mingle joined Lancaster General Health in May of 2007 as senior vice president and chief leadership officer. In this position, she provides oversight for human resources, diversity and inclusion, pastoral services, and volunteer services. In coming to Lancaster General Health, Regina had 35 years of health care experience in non-profit hospitals or health care systems which began with the provision of patient care as a registered dietitian and extended through the management and oversight of human resource functions at the corporate office of a large health care system. Prior to joining Lancaster General Health, Regina held the position of vice president of human resources for Jefferson Health System in Radnor, Penn. This was a corporate position for the then $3.3 billion system. As a member of the executive leadership team reporting to the system CEO, she was responsible for the strategic oversight of system-wide human resource initiatives and had operational responsibility for the corporate office HR functions. In concert with the other members of Lancaster General Health’s executive leadership team, Ms. Mingle has responsibility for the development and implementation of the organization’s strategic and operational workforce plans. She functions as the senior executive liaison for the Lancaster General College of Nursing & Health Sciences and their department of professional development. She holds a Master’s of management degree in business administration from the Pennsylvania State University, and a Bachelor’s degree from Drexel University.

**Tyronne Stoudemire**

Tyronne Stoudemire is the global director for diversity and inclusion at Hewitt Associates, LLC. With more than 20 years of professional experience, Mr. Stoudemire partners with various internal and external constituents to consult, advise and advance the work of Hewitt’s diversity strategy. He provides the overall firm-wide diversity
strategy for recruiting to effectively source, attract and recruit diverse talent across Hewitt’s global landscape and is responsible for the strategic planning for local and national events. Mr. Stoudemire partners with the CEO, vice president of human resources and chief diversity officer to drive the overall operation optimizing a comprehensive suite of diversity programs impacting 22,000 associates within 35 countries. He provides external diversity consulting for a number of Hewitt’s Fortune 500 and 100 clients. He also creates and manages a list of strategic partnerships with key community partners and serves on numerous advisory boards, including The Conference Board – Diversity Business Council, the Advisory Council for the NBMBAA-Chicago chapter, and the boards of trustees for the Music Institute of Chicago and the Congo Square Theater. Mr. Stoudemire has received numerous professional accolades, including from The National Eagle Leadership Institute’s (NELI) National Golden Eagle Award, the NELI Peak Performance award, the Chicago-United Benefactor Award, and the National Association of African American Human Resource Executives’ Leadership Appreciation Award.

Kerry R. Watson
Kerry R. Watson began his healthcare career at North Carolina Memorial Hospital, Chapel Hill as a radiology film filing clerk, patient transporter, radiology film processor and portable X-ray technician. Prior to joining Duke University Health System in November 1998, he worked as a registered radiology technologist, advancing through management positions within radiology and then within hospital administration. A graduate of George Washington University and University of Phoenix, he holds an undergraduate degree in health care administration and radiology sciences and a graduate degree in organizational management. In addition to North Carolina Memorial Hospital, Kerry has worked in management position in several health care organizations in the Maryland/Washington, DC, area including the Washington Hospital Center, Walter Reed Army Medical Center, Howard University Hospital and Holy Cross Hospital. As Duke University Hospital’s senior associate chief operating officer for 10 years, he was responsible for multiple services and departments that support Duke Hospital operations: heart, orthopedic, children’s, women’s, transplant, neurology, radiology and pathology services, materials and logistics, hospital facilities, support services, clinical engineering, guest services, infection control, health information management, decedent care departments and additional program responsibilities leading Duke University Hospital and Health System’s diversity journey and Work Force Development Committee. In his current position as Durham Regional Hospital’s (DRH) president, Kerry is responsible for strategic and daily operations of DRH, one of three hospitals in the Duke University Health System. DRH is a 369-bed acute care hospital with 15,562 annual admissions, 57,394 emergency visits, 13,851 surgeries and annual revenue of $224 million.

Randy Walker
Randy Walker is the vice president of operations for Henry Ford Hospital and chief diversity officer for Henry Ford Health System. Prior to joining Henry Ford, he spent 21 years with Health Alliance Plan, where he held positions such as senior vice president of health care management, associate vice president, corporate alliances and
acquisitions and director of contracting. He received a B. A. and an MBA from Wayne State University. Mr. Walker was recognized by Crain’s Detroit Business “40 Under the age of 40,” successful business people and served as past president for “100 Black Men of Greater Detroit,” which partnered with Big Brothers Big Sisters and Detroit Public Schools to mentor youth. Mr. Walker is a board member of U of D Jesuit High School and Black Family Development, Inc. He was selected by Governor Jennifer Granholm as outstanding mentor of the year in 2006. He and his wife are residents of Southfield, Mich., and have two sons: one a graduate of U of D High School and Hampton University in accounting; the other, a graduate U of D Jesuit High School, is currently playing junior hockey before starting college.

Steven L. Jones

Steven L. Jones is executive director of recruitment, staffing and diversity for Clarian Health. In this role, he is responsible for providing recruitment leadership and initiatives that result in positioning the organization as an employer of choice; creating a diverse workforce which allows the organization to better serve the needs of the rapidly changing patient population; drives the integration of diversity and inclusion into overall organizational efforts; and ensuring that Clarian maintains a significant community presence. Prior to his current position, he served as the human resource director for The Healthcare Group, LLC, for 12 years. Born and raised in Indianapolis, Ind., he attended Arsenal Technical High School and Wabash College in Crawfordsville, majoring in economics with an area of concentration in African American studies. His community activities have included serving on the board of directors for Indiana Black Expo; co-chair of the Circle City Classic Parade and board president of the Clarian Federal Credit Union to name a few. Mr. Jones has received numerous awards for his community involvement. He is also a Sagamore of the Wabash and is a graduate of the prestigious Stanley K. Lacy Executive Leadership Program (Class XXXII).

John R. Dallas, Jr.

John Dallas, Jr., chief alignment officer, Hillview Partners Network, LLC, has served as president of five technology-based service companies based in New York City, Washington, DC, and Chicago. Several years ago, peers voted him one of Chicago’s Top 100 Leaders in Technology. Since February 2005, Mr. Dallas has headed Hillview, a consulting, coaching and speaking firm specializing in defining, describing, facilitating and measuring strategic alignment with client imperatives of people, money, technology, plans, messaging and other areas of focus. His earlier CEO position was with Chicago Title and Trust Company, serving as president and CEO of Chicago Title Credit Services, Inc., then a wholly owned subsidiary. Mr. Dallas’ company operated nationwide as a high-speed credit data aggregator, and also owned three regional credit bureaus in three states. Mr. Dallas regularly appears on Fox TV’s Emmy-winning nextTV series, produced by the Chicago Urban League. He has been interviewed on ABC, CNN, NBC, CNBC, MSNBC, CAN-TV and other radio and television news programs addressing business and other topics. In 2009 Illinois Congressman Danny Davis named Mr. Dallas chairman of the 7th District’s Small Business Economic Development Task Force. He also is chairman of the Chicago Thought Leadership Forum (ThoughtForum) at Gleacher Center. He is a guest lecturer for universities and
other schools, and a top-ranked keynote speaker. He chaired the advisory board for the Leadership Arts Certificate Program of the University of Chicago Graham School, was a frequent guest lecturer at DePaul University; chaired the Chicago Technology Leadership Forum at the Union League Club of Chicago; and served on the Advisory Board for Chicago Technology Park at Illinois Medical District. He was elected and ordained an Elder of Fourth Presbyterian Church of Chicago, where he chaired committees and remains an active member.