STRENGTHENING OUR ROOTS:
EXPANDING OUR FOCUS IN DIVERSITY,
INCLUSION AND HEALTH EQUITY

PROGRAM

2018 NATIONAL LEADERSHIP & EDUCATION CONFERENCE
JUNE 28–29, 2018
SWISSÔTEL CHICAGO
CHICAGO, IL
The Institute, the American Hospital Association and our national partners believe that tackling health disparities and promoting diversity in health care leadership is critical to ensuring the highest quality of care for everyone. That is why, as of January 2018, all AHA hospital and health system members are now members of the newly renamed Institute for Diversity and Health Equity. Continued acceleration, innovation and thought leadership to advance access and quality of care for all people, in every community is imperative.

Your presence here demonstrates your commitment to empowering health care organizations to advance their equity, diversity and inclusion objectives. This conference offers a unique educational platform where you will hear from health care trailblazers dedicated to accelerating diversity and achieving health equity. Subject matter experts will demonstrate the value of engaging non-traditional partners and share proven methods that eliminate health disparities. The Institute for Diversity and Health Equity will continue focusing on three priority areas – Expertise, Education, Agent of Change – as it leads and supports the field’s efforts to accelerate diversity, inclusion and health equity.

Over the next two days, we hope you will take away:

- **Education and Best Practices Programs**: Strengthen your role as a diversity practitioner and advance your leadership capabilities by gaining knowledge of the latest trends in diversity management through interactive breakouts for all career levels.
- **Innovative Products and Services**: Examine strategies and products while sharing knowledge on state-of-the-art services in health care that can help you innovate within your organization.
- **Valuable Tools and Resources**: Gain access to a variety of tools, best practices and guides as you network and hear from experts and thought leaders from hospitals, government and the business community.

We also are excited to unveil and promote new opportunities to engage with the Institute, including Equity Training Symposiums, thought leadership podcasts, virtual learning sessions with our Equity of Care Champions, and much more.

Thank you for joining us as we take the next step on our journey to health equity. I look forward to talking with you during the next two days, and I hope you enjoy your time in Chicago.

Best regards,

Cynthia Washington
Interim President and CEO
Dear Friends:

As Mayor, and on behalf of the City of Chicago, I am pleased to welcome all those gathered for the Institute for Diversity and Health Equity’s 2018 National Leadership and Education Conference.

Formed in 1994, through a partnership with the American College of Healthcare Executives and the National Association of Health Services Executives as the Institute for Diversity in Health Management, the Institute has worked to advance diversity, inclusion and health equity for all and to expand leadership opportunities for minorities in health management. With a belief that diversity within health care leadership and fixing health disparities is critical to ensuring high quality care for everyone, the Institute provides support to over 1200 hospitals and health care organizations through case studies, webinars, studies, conferences and other resources. In recognition of this belief, in 2017 the Institute proudly launched a new model with the new name of the Institute for Diversity and Health Equity.

This year’s event, themed Strengthening Our Roots: Expanding Our Focus in Diversity, Inclusion and Health Equity, will bring more than 400 hospital executives, administrators, trustees, diversity specialists, population health experts, community organizers, and graduate students to network, learn, and inspire. Through a series of talks, workshops, and plenary sessions, industry professionals will have the opportunity for leadership development, to learn about new and valuable resources and tools for health care organizations, and ways to effectively manage health equity and diversity programs. This year’s conference is particularly special as it is the first time the conference is held under the new name and vision. I commend the Institute for Diversity and Health Equity for their continued work in ensuring equitable care for all.

It is my hope that after learning about and discussing what’s new and changing, you will take the time to explore and take advantage of everything Chicago has to offer. An exciting variety of restaurants, nightlife, universities and world-class museums accented by our iconic skyline, incredible lakefront, and historic neighborhoods that make Chicago one of the world’s greatest cities.

I hope you have an enjoyable event and submit my best wishes for much continued success.

Sincerely,

Mayor
June 7, 2018

Cynthia Washington
Interim President and CEO
Institute for Diversity and Health Equity
American Hospital Association
155 North Wacker Drive --Suite 400
Chicago, Illinois 60606

Dear Ms. Washington:

Please extend my greetings and welcome to all those present at the 2018 National Leadership & Education Conference, June 28 -29, 2018, Swissotel, Chicago. Your theme: Strengthening Our Roots: Expanding Our Focus in Diversity, Inclusion and Health Equity is timely and essential if we as a nation are to meet the array of challenges confronting the health care sector today.

I trust the event will be a great success and that all those present will find the information, collaboration opportunities, and expertise they need to accelerate our efforts to reduce health care disparities in the U.S.

Sincerely,

Danny K. Davis
Member of Congress

DKD:ic
Our focus on diversity, inclusion, & cultural competence influences our leadership, business practices, and most importantly, directly impacts the care we provide our patients.

HCA Healthcare is proud to partner with the Institute for Diversity and Health Equity.

Ronnie Bond is a physician at Orange Park Medical Center, part of the HCA Healthcare family of hospitals.

Together, we champion the practice of medicine for a healthier world.®
HCAhealthcare.com
It’s About Great Leadership

Finding the right leaders is more important than ever in today’s shifting healthcare landscape. Witt/Kieffer has a nearly 50-year track record of helping hospitals, health systems, hospital associations and other health enterprises build exceptional, visionary leadership to navigate today’s challenges.

We are a proud supporter of the IFD National Leadership Conference.

wittkieffer.com
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<td>Pre-Conference Event: Chief Diversity Officer Roundtable</td>
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<td>7:00 a.m. – 5:00 p.m.</td>
<td>Registration Open</td>
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<td>Rapid Fire Equity Diversity Inclusion Talks</td>
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<td>Trending Hot Topics Conversations</td>
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<td>5:30 p.m. – 7:00 p.m.</td>
<td>Networking Reception</td>
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**WEDNESDAY, JUNE 27**

**THURSDAY, JUNE 28**

Michael Steele, former chairman of the Republican National Committee, former Lieutenant Governor of Maryland, MSNBC Political Analyst, and president and CEO of The Steele Group

Michellene Davis, Esq., executive vice president and chief corporate affairs officer, RWJBarnabas Health, NJ
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<td>Recap and Opening Remarks</td>
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<td>The Evolving Role of Women in Health Care Leadership</td>
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<td>CONCURRENT BREAKOUTS</td>
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<td>Creating an Organization that Embraces Cultural Awareness to</td>
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<td>Next-Generation Diversity</td>
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<td>12:30 p.m. – 2:00 p.m.</td>
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<td>2:00 p.m. – 3:00 p.m.</td>
<td>Call to Action and Closing Remarks</td>
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Richard Lui, author, journalist and news anchor, MSNBC and NBC

Cynthia Washington, interim president and CEO, Institute for Diversity and Health Equity and
Jean Mavrelis, chief executive officer, KMA
NEW — Pre-Conference Chief Diversity Officer Roundtable Discussion  |  9:00 a.m.–12:00 p.m.  |  Room: Alpine 1

Hosted by Institute for Diversity and Health Equity and the American Leadership Council for Diversity in Healthcare

Join chief diversity officers and practitioners in a roundtable discussion, facilitated by the Exeter Group and hosted by Institute Board Members Peggy D. Harris, CDM, FACHE, director of diversity and inclusion, Atrium Health, Charlotte, N.C., and chairman of the American Leadership Council for Diversity in Healthcare; Juana S. Slade, CDM, chief diversity officer and director of language services, AnMed Health in Anderson, S.C.; and Andres Gonzalez, vice president, chief diversity officer, Froedtert & Medical College of Wisconsin, Milwaukee.

Advanced registration required

Advance Diversity, Inclusion and Equity in Health Care

Become a Member Today

It is our vision to empower all health organizations to ensure equitable care for all. Join the Institute and receive access to:

- Online Resource Center
- Special Rate for the Certificate in Diversity in Health Management
- American Leadership Council for Diversity in Healthcare, an Advisory Group
- Population Health, Equity and Diversity in Health Care Survey Resources
- Career Center with a Searchable Online Database for Employers
- Consulting Services
- Special Rates for National Leadership and Education Conference
- Special Rates for Symposia and Training Workshops

www.DiversityConnection.org
CONFERENCE SCHEDULE

THURSDAY, JUNE 28

Registration | 7:00 a.m.–5:00 p.m. | Room: Zurich Foyer

Continental Breakfast | 7:00 a.m.–8:30 a.m. | Room: Zurich Foyer

Exhibit Fair and Poster Session | 7:00 a.m.–7:00 p.m. | Room: Zurich Foyer
The exhibit fair provides access to the latest tools, resources and services. At the poster session, meet Certificate in Diversity Management in Health Care (CDM) alumni and view recent fellows’ diversity and disparities action plans.

Welcome and Opening | 8:30 a.m.–9:15 a.m. | Room: Zurich ABCD
Cynthia Washington
Interim President and CEO
Institute for Diversity and Health Equity
Hear why diversity and equity are an imperative for America’s hospitals and health systems and how the Institute and AHA are working to support the field.

Opening Keynote Strengthening Our Roots | 9:15 a.m.–10:15 a.m. | Room: Zurich ABCD
In this session, keynote speaker Michael Steele, former chairman of the Republican National Committee, former Lieutenant Governor of Maryland, MSNBC Political Analyst, and president and CEO of The Steele Group, will examine the current political climate and the impact to America and health care.

Expanding our Focus in Equity, Diversity, and Inclusion (EDI): Rapid Fire EDI Talks | 10:45 a.m.–12:00 p.m. | Room: Zurich ABCD
The EDI Talks are fast-paced 8-minute talks that address topics related to community partnerships, diversity in leadership, culturally competent care, social determinants of health and health equity data. John C. Jones, CDM, community liaison, Office of Diversity & Inclusion, ProMedica, Toledo, Ohio, will moderate the talks with Pamela Abner, vice president and chief administrative officer, Office for Diversity and Inclusion, The Mount Sinai Health System, New York; Rick Foster, M.D., executive director, Alliance for a Healthier SC, South Carolina Hospital Association; Andrew Hiles, vice president, Plan Sponsor Insights, Aetna; and Juana S. Slade, CDM, chief diversity officer and director of language services, AnMed Health, Anderson, S.C.
Explore trends of successful efforts and engage in thrilling examples to advance health, equity, diversity and inclusion strategies.
CONFERENCE SCHEDULE

Luncheon: Focus on Social Impact and Community Investment  |  12:15 p.m.–2:00 p.m.  |  Room: Zurich EFG

Michellene Davis, Esq., executive vice president and chief corporate affairs officer, RWJBarnabas Health, NJ, shares her health system’s story of addressing the social determinants of health and diverse community investment.

Trailblazers Plenary – Strengthening our Roots: Past, Present, and Future  |  2:15 p.m.–3:45 p.m.  |  Room: Zurich ABCD

Nicholas Tejeda, FACHE
Chair
Institute for Diversity and Health Equity
Market CEO
The Hospitals of Providence, El Paso, Texas

The Trailblazers Plenary, moderated by Nicholas Tejeda, will feature Fred Hobby, CDM, past president and chief executive officer of the Institute, Deborah Bowen, FACHE, president and chief executive officer, American College of Healthcare Executives, Richelle Webb-Dixon, president, National Association of Health Service Executives and Michael Rodgers, senior vice president, Catholic Health Association of the United States, as they connect the history of early commitments to diversity, present day work related to inclusion, and the future ahead for health equity.

Trending Hot Topic Roundtable Discussions  |  4:00 p.m.–5:00 p.m.  |  Room: Zurich ABCD
Facilitated by Cynthia Washington, join a roundtable discussion group and action-oriented conversation on hot topics, trends and issues. Create a solutions canvas related to diversity, inclusion and health equity.

NEW – Strengthening Connections Networking Reception  |  5:30 p.m.–7:00 p.m.  |  Room: Zurich Foyer

Network and join your colleagues for a reception and music. In addition, learn more about exhibitor and sponsor resources.

FRIDAY, JUNE 29

Registration  |  7:00 a.m.–12:00 p.m.  |  Room: Zurich Foyer

Networking Breakfast Buffet  |  7:00 a.m.–8:30 a.m.  |  Room: Zurich Foyer

Exhibit Fair and Poster Session  |  7:00 a.m.–12:00 p.m.  |  Room: Zurich Foyer
The exhibit fair provides access to the latest tools, resources and services. At the poster session, meet Certificate in Diversity Management in Health Care alumni and view recent fellows’ diversity and disparities action plans.
NEW – Summer and Fall Enrichment Program Alumni Breakfast | 7:30 a.m.–8:30 a.m. | Room: Zurich EFG
The program honors the Institute’s commitment to diversity and inclusion and the talent pipeline. SEP and FEP alumni and host site participants are invited to this special program breakfast.

Opening | 8:30 a.m.–9:00 a.m. | Room: Zurich ABCD
Jay Bhatt, D.O.
Senior Vice President and Chief Medical Officer
American Hospital Association
President
Health Research & Educational Trust

The Evolving Role of Women in Health Care Leadership | 9:00 a.m.–10:00 a.m. | Room: Zurich ABCD
In this executive plenary moderated by Nancy Howell Agee, president and CEO of Carilion Clinic and 2018 chair of the AHA Board of Trustees, Christina Campos, administrator, Guadalupe County Hospital, Santa Rosa, NM; Retired Col. Vivian Hutson, FACHE, medical center director, Cincinnati VA Medical Center Hospitals; and Pamela M. Sutton-Wallace, chief executive officer of University of Virginia Medical Center, Charlottesville, VA, will discuss various aspects of leadership, including ways in which their roles are evolving, disruptors in the field, and what inspires them.

Diversity, Inclusion and Health Equity: Concurrent Breakouts | 10:30 a.m.–11:15 a.m.
Participants will be able to select one of the in-depth, interactive sessions from the list below.

Creating an Organization that Embraces Cultural Awareness to Advance Equitable and Compassionate Care | Room: Zurich E
Presented by Sandra Ogunremi, DHA, CDM, senior diversity consultant, Regional Health, S.D.
Ogunremi will share insights from Regional Health, which has achieved positive outcomes for its work in health equity. Gain practical knowledge of how to successfully implement cultural awareness programs within your health care systems. This session will provide attendees with the knowledge to assess their organization’s cultural competency levels, identify the areas that need improvement, distinguish the steps needed to ensure that necessary change occurs, and enhance their organizations’ journey on becoming a culturally competent organization.
Providing Value through Employee Resource Groups  |  Room: Zurich F
Presented by Linda Stokes, president, PRISM International
Stokes will discuss how to integrate and elevate employee resource groups (ERG). Participants will gain a greater understanding of ERG roles, responsibilities, and critical focus areas, discover a process to build momentum and sustain ERG success, and review examples of successful ERGs that add value back to their organization.

Advancing Health Equity: The Role of Payers and Providers  |  Room: Zurich G
Co-presented by Esteban López, M.D., chief medical officer and southwest Texas market president Blue Cross and Blue Shield of Texas, and Derek J. Robinson, M.D., vice president, Enterprise Quality and Accreditation, Health Care Service Corporation. Participants will learn how payers and providers play an important role in partnership in advancing health equity.

Diversity, Inclusion and Health Equity: Concurrent Breakouts  |  11:30 a.m.–12:15 p.m.
Participants will be able to select one of the in-depth, interactive sessions from the list below.

Health Equity, Disparities Resolution, and Workforce Experience  |  Room: Zurich E
Co-presented by Roy E. ‘Reg’ Gilbreath, M.D., chief system of care integration officer, and Christopher M. Cornue, FACHE, chief strategy and chief innovation officer, Navicent Health System, Macon, Ga.
Gilbreath and Cornue will discuss how Navicent Health has developed a health equity governance and oversight structure, a program in health equity improvement and research, an organization-wide effort in multi-cultural equity engagement for employees and physicians, and promotion of diversity, inclusion and advancement in leadership and staffing. Navicent Health also has adopted a systematic approach to improving workforce experience.
Participants will understand the business case for health disparities resolution and attainment of health equity; realize that improvements in health equity can add value to the organization by improving demonstrable quality and reducing costs; and share how an organization can align efforts around strategic priorities in an effort to create healthy communities.
Building Cultural Insights, An Equity of Care Journey  |  Room: Zurich F

Presented by Sherri Neal, vice president cultural inclusiveness, HCA, Nashville, Tenn. The presenter will tell a BRAVE story and lead a productive dialogue about HCA’s equity of care journey. Learn about one pilot model use of a cultural and linguistic navigator. Understand the experiences successes and challenges, discover best practices, and board and leadership driven strategies that have led to a culture of inclusiveness.

Next-Generation Diversity  |  Room: Zurich G

Presented by Andrés Tapia, Senior Client Partner and Global Diversity and Inclusion Solutions Leader for Korn Ferry

The presenter will share demographic shifts and his perspective on “next-generation diversity” and how this approach is key for organizations that wish to move the needle on diversity and inclusion that incorporates cultural competency and the business imperative to enable success. Participants will learn about the past, present and future of community involvement.

Luncheon and Address  |  12:30 p.m.–2:00 p.m.  |  Room: Zurich ABCD

Richard Lui, journalist and author, will share his personal story, explore current headlines and the impact on health care while you join your colleagues to enjoy lunch.

Call to Action and Closing Remarks  |  2:00 p.m.–3:00 p.m.  |  Room: Zurich ABCD

In the closing session, Cynthia Washington, interim president and CEO, Institute for Diversity and Health Equity, will introduce a video on courageous leadership featuring Steve J. Corwin, M.D., president and CEO, New York Presbyterian Hospital and chair of the AHA’s Health Care Systems Governing Council. Following the video, Jean Mavrelis, CEO, KMA will engage the audience in a broader discussion examining Dr. Corwin’s critical “Call to Action” for health care leaders to begin conversations that have the potential to make exponential change.
Pamela Abner is vice president and chief administrative officer diversity at Mount Sinai Health System. Abner is primarily responsible for system-wide administrative, fiscal, policy, and practice related management activities to sustain diversity, inclusion and equity. She has more than twenty years of comprehensive senior human resources experience in a multi-site health care system overseeing and leading benefits, pension, recruitment, compensation, employee relations, human resource systems and diversity management. She consults and collaborates with hospital and school leadership, faculty and staff to provide expertise in best practice, conduct integrative work and set the strategic, innovative and programmatic agenda for diversity, inclusion and equity across all business lines. She expanded her management skills and directed her focus over the past twelve years, to provide executive diversity leadership both in a managerial and consulting capacity to establish diversity, inclusion and equity as core organizational values.

Nancy Howell Agee is president and CEO of Carilion Clinic in Roanoke, Va, and 2018 chair of the AHA Board of Trustees. Carilion Clinic includes seven hospitals ranging from the third largest in Virginia to mid-sized community and small rural or critical access hospitals. Before becoming CEO in 2011, Agee served as executive vice president and chief operating officer, co-leading Carilion’s reorganization into a patient-centered, physician-led clinic and developing a joint-ventured medical school and research institute with Virginia Tech. Recognized nationally as a health care leader, she is a former member of The Joint Commission’s Board of Commissioners and past chair of the Virginia Hospital &Healthcare Association and the Virginia Center for Health Innovation. Modern Healthcare named Agee one of the top 25 women in health care in 2017 and one of the national magazine’s 100 most influential people in health care in 2016 and 2017.

Jay Bhatt, D.O. is senior vice president, chief medical officer of the American Hospital Association and president of HRET. Most recently, he was the first chief health officer at the Illinois Health & Hospital Association. He also is a practicing internal medicine physician for Erie Family Health Center in Chicago serving vulnerable populations and is a member of the Feinberg School of Medicine at Northwestern faculty and the University of Michigan Medical School faculty. He graduated from the University of Chicago in 1999 with a degree in economics. In 2008, Bhatt received both his medical degree from the Philadelphia College of Osteopathic Medicine and his Master in Public Health degree from the University of Illinois at Chicago School of Public Health.

Deborah Bowen, FACHE, is president and CEO of the American College of Healthcare Executives, an international professional society of more than 40,000 health care executives who lead hospitals, health care systems and other health care organizations. With comprehensive programs in credentialing, education, career counseling, publications and research, ACHE works toward its goal of being the preeminent professional society for health care executives dedicated to improving health. Before her appointment as president and CEO, Bowen served as ACHE’s executive vice president and COO since 2003. Bowen currently serves on the board of the Institute for Diversity and Health Equity. She is also a member of the International Hospital Federation Governing Council, as well as the Malcolm Baldrige National Quality Award Board of Overseers. Additionally, Bowen has held several leadership positions including chairing the boards of the Association Forum of Chicagoland and the Commission on Accreditation of Healthcare Management Education.
Christina Campos is administrator at Guadalupe County Hospital, a 10-bed general acute care hospital located in rural eastern New Mexico. Campos also serves as a member of the American Hospital Association Board of Trustees. She began her career at Guadalupe County Hospital in early 1993 as a hospital volunteer and community “encourager” under the Mountain States Health Corporation’s community health development program. In 2004, she became the Administrator of Guadalupe County. Campos, in her role as administrator, has reinvigorated the hospital, improving and expanding services, training and recruiting local staff, and eliminating all agency and traveling staff. She spearheaded the planning, financing, design and construction of the replacement facility, which opened in June 2011. The new hospital is both patient-centered and high tech. It achieved Meaningful Use in 2012 through 2017, and received HIMMS Stage 6 designation for electronic medical record adoption in January 2013. Guadalupe County Hospital has also earned numerous awards for patient experience and financial stability.

Christopher Cornue is chief strategy and chief innovation officer for Navicent Health. He leads Navicent Health’s efforts to strategically plan and meet the organization’s mission, vision and values. He collaborates with the organization’s leaders, caregivers, physicians and community and other key stakeholders and partners to establish and execute on strategy, operations and innovation across the system. Cornue has more than 20 years of professional health care experience and, as an executive and health care futurist, he leverages his expertise in leadership, operations, strategy, physician relationships, innovation, thought leadership and clinical performance both domestically and globally. He also held positions as a hospital CEO, hospital operations executive, consulting practice leader, physician practice leader, academic medical center and teaching hospital executive, and continues to be a collaborator with international partners with the intent of furthering global health care strategies and solutions. He is a fellow with the American College of Healthcare Executives.

Michellene Davis, Esq., is executive vice president and chief corporate affairs officer at RWJBarnabas Health. Davis leads Social Impact and Community Investment across the System. She oversees the areas of Policy Development and Governmental and External Affairs, Healthy Living and Community and Employee Wellness and Engagement, and Global Health. She is the creator of the RWJBarnabas Health Women’s Leadership Alliance and the Corporate Institute for Internship. Davis helps to direct the strategic policy decisions of the system and strengthens the system’s position with state and federal elected officials and agencies. She joined Barnabas Health in 2009, and soon after, was named executive vice president, the first woman and first person of color to serve as an executive vice president in the Barnabas Health system’s history. Davis utilizes her sphere of influence to progress social impact work and has received national and statewide recognition for this work.

Rick Foster, M.D. is executive director of the Alliance for a Healthier South Carolina for the South Carolina Hospital Association (SCHA). He is also senior advisor in the area of Population Health Improvement. Foster has served in a senior executive role with SCHA since 2007, initially serving as senior vice president for Quality and Patient Safety. He also serves as a population health consultant to the SC Department of Health and Human Services, the SC Office of Rural Health and SC DHEC, and as a senior strategic advisor to Sharing Hope SC, the Organ Procurement Organization for South Carolina. His primary responsibilities at SCHA include leading the work of the Alliance for a Healthier South Carolina and providing consultative services and technical assistance to SC organizations at the state and community levels committed to achieving the Triple Aim for all South Carolinians.
Roy Gilbreath, M.D., MBA, FACP, is chief system of care integration officer for Navicent Health. A board-certified internist with medical practice experience in internal medicine, emergency medicine and occupational medicine, Gilbreath is responsible for Navicent Health’s System Quality, Safety and Equity, Medical Informatics, and for providing collaborative support to the Center for Disruption and Innovation, Emergency Management System and System of Care Continuum development. He has more than 24 years of experience in physician executive roles and has held positions in medical informatics for Hospitals and Multum, now part of Cerner. Gilbreath authored and edited a book Health DataQuest (Jossey Bass). He is a Fellow of the American College of Physicians and, after many years in private practice, went on to receive an MBA from University Nevada Reno. He is also certified as a Lean Six Sigma Blackbelt and as a Medical Review Officer.

Andres Gonzalez is vice president and chief diversity officer at Froedtert & the Medical College of Wisconsin in Milwaukee. He provides direction to the Office of Diversity and Inclusion, where he leads strategic initiatives that include community engagement, diversity action teams, diversity and cultural competence education, emerging markets initiative, health equity, language services, leadership development, supplier diversity and talent acquisition. Gonzales has worked in the nonprofit sector for more than 20 years, and he has been instrumental in creating culturally and linguistically competent programs. Prior to Froedtert & the Medical College of Wisconsin, he was chief diversity and inclusion officer for Baystate Health. Gonzalez serves on the national boards of the following organizations: American Heart/Stroke Association’s Diversity Leadership Committee and Health Equity Taskforce, American Leadership Council for Diversity in Healthcare, The Institute for Diversity and Health Equity, and a member of the National Association for Latino Healthcare Executives.

Rachel M. Gregoire, is a career management expert at American College of Healthcare Executives (ACHE) and manages career-related programs, products and services, such as the Leadership Mentoring Network. Gregoire has coached hundreds of professionals from senior executives to undergraduate students. In recognition of her accomplishments, she was recognized by ASAE and Association Forum’s 40 Under 40 award in 2017. Rachel views her success as an outlet to support her community and also teaches business communications and career management courses at Robert Morris University. Gregoire also actively volunteers with Career Transitions Center of Chicago, DePaul University and has been invited to speak as a content expert at renowned organizations such as Metropolitan Board of Chicago Urban League, Step Up and Blog Talk Radio.

Peggy Harris, BSN, FACHE, CDM, is director of diversity and inclusion at Atrium Health. In this role, she is responsible for advancing and supporting the organization’s diversity and inclusion strategy. She is accountable for System Resource Groups and councils, workforce planning and analytics, teammate engagement (driven by diversity and inclusion analytics), community partnerships, veteran strategy and compliance. Guided by her passion for advancing cultural competence and equity, Harris has been a leader in system diversity initiatives since 1998. She serves on the board of directors of the Institute for Diversity and Health Equity as well as on the boards of several other national and local organizations. Harris is chair of the American Leadership Council for Diversity in Healthcare—an advisory council to the Institute for Diversity and Health Equity.
Andrew Hiles is vice president of Plan Sponsor Insights for Aetna, a team of medical economists and clinicians responsible for analytics, reporting and clinical consulting for Aetna’s group commercial customers. He also leads Aetna’s approach to addressing social determinants of health in the group commercial marketplace. Prior to his current role, Hiles led the strategy, underwriting, actuarial and insured private exchange teams for the National Accounts segment. Before joining Aetna, Andrew was a senior expert for McKinsey & Company. Prior to that, he held regional and national leadership roles at two of the largest employee benefit consulting firms. In the fall of 2017, Hiles was a visiting instructor at the University of Notre Dame focusing on structure and financing of group commercial health plans and will return in the spring of 2019 to focus on achieving health equity in employer-sponsored benefit programs.

Frederick D. Hobby is the chief diversity strategist for CulturaLink, LLC, a full-service language assistance and equity consultant in Atlanta. Previously, he was president and CEO of the AHA’s Institute for Diversity in Health Management. A seasoned hospital administrator, Hobby led the Institute into its second decade, developing tools and resources to promote, enhance and implement diversity efforts in our nation’s hospital and played a pivotal role in the creation of the Chief Diversity Officer role in health care. Hobby has served on numerous boards, including the National Board of the Certification Commission for Healthcare Interpreters, The South Carolina Commission for Minority Affairs, The Urban League of the Upstate, and is the founding president of the South Carolina Chapter of the National Association of Health Services and Executives.

Vivian Hutson is the appointed medical center director for the Cincinnati VA Medical Center. Prior to this appointment, she served in the US Office of the Surgeon General the U.S. Army Office of the Surgeon General. As the director for strategic outreach for the past two years, she led a team to support integration and operationalization of key Army Medicine initiatives and programs that promote health readiness and maximize Soldier/Family/Retiree/DA Civilian performance both internally within the Army Medical Department and externally throughout Army staffs and commands. She supported and enforced the Surgeon General’s policies and operational lines of effort, including Combat Casualty Care, Readiness and Health of the Total Army Force, a Ready and Deployable Medical Force, and the health of families and retirees. She enabled Army Medicine to establish the standard for widespread adoption of the System for Health model.

John C. Jones, CDM, is associate vice president for Governance Office and the Office of Diversity and Inclusion at ProMedica. In this role, Jones serves the entire enterprise through the development of mentoring, training and placement of youth, young adults and other diverse individuals. He also provides education around inclusion and cultural competence. He is a proven leader with expertise in diversity, inclusion, board governance and leadership development. Jones has served in various roles with ProMedica for a total of 14 years. He previously served the community as the president and CEO of the Greater Toledo Urban League from 2008–2012. He is a certified diversity practitioner, which he received from American Hospital Association’s Institute for Diversity. Jones is an ordained minister and serves as an Associate Minister at the Christian Temple Baptist Church under the leadership and pastorate of his father, Rev. Charles E. Jones.
Esteban López, M.D., MBA, serves as the chief medical officer for Blue Cross and Blue Shield of Texas (BCBSTX), where he helps fulfill its mission to improve the health and well-being of its five million members. In addition to serving as the executive sponsor for Texas Government Programs, he has oversight of the Caring for Children Foundation of Texas and its Care Van Program, which provides access to immunizations, oral care and health education for uninsured and medically underserved children throughout Texas. López also holds the title of Market President of Southwest Texas. Since taking on this role in 2013, he oversees engagement in major metropolitan areas such as Austin, San Antonio, Laredo, El Paso, the Rio Grande Valley and Corpus Christi. He was one of 61 leaders selected from across the nation to join the prestigious ranks of the Presidential Leadership Scholars program, a program designed for leaders who share a commitment to helping solve society’s greatest challenges.

Richard Lui is a journalist and news anchor for MSNBC and NBC News. As a thought leader at the intersection of media, social impact, and storytelling, Lui is a content and digital-social specialist with 30 years of experience in television, technology, and business. Before that, he was a news anchor at CNN Worldwide, where he became the first Asian American male to anchor a daily national news broadcast in the U.S. Most recently, Lui reported on the ground on the Paris and San Bernardino Terror Attacks and in Ferguson and Baltimore during heightened racial unrest. Lui is also a technologist with a wide-reaching business career that started in the 1990s. He launched five technology brands over three technology cycles, most recently an artificial intelligence company in Silicon Valley in 2016. He is a 2016 Governance Fellow for the National Association of Corporate Directors.

Jean Mavrelis is the chief executive officer of Kochman Mavrelis Associates and co-author, with Thomas Kochman, of Corporate Tribalism: White Men, White Women and Cultural Diversity at Work. She has served on the Illinois Sex Equity Task Force. Mavrelis’ work focuses on cultural diversity training, research, and management with a special interest in the area of gender and culture. Mavrelis also developed a program called Managing Social and Cultural Diversity in the Schools, which she has delivered to the school systems of Boston, Englewood, Denver, Minneapolis, Milwaukee, Chicago, and Rockford, Illinois. She presently acts as a consultant internationally (Pacific Rim) and with clients doing business in Mexico. She served on the Board of Mujeres Latinas en Acción, an organization whose mission is to empower Latinas.

Brooke Moore is the incoming American Hospital Association’s Richard J. Umbdenstock – Institute for Diversity and Health Equity Executive Fellow, Washington, D.C. Moore is an Institute for Diversity’s Summer Enrichment Program Alumni. Her internship was at Main Line Health in Bryn Mawr, Penn. where she assisted in the implementation of change initiatives. This introduction to health administration led her to pursue the John Lassiter Fellowship, which is a program that exposes post-graduate minority candidates to health care leadership and operations at Advocate Aurora Health. In her current role at Advocate, she assists independent physician practices in developing strategies to assess social determinants of health, improve care coordination, and health outcomes for patients who live on the South Side and South suburbs of Chicago.
Sherri Neal is vice president, Cultural Development and Inclusion for HCA Healthcare, where she is responsible for leading the company’s inclusion, equity and cultural competence initiatives. She joined the company in 2006 with a focus on enhancing and developing diversity and inclusion processes, policies and programs. Her extensive expertise in cross-cultural communication and commitment to innovation have resulted in national recognition for HCA’s Equity of Care, and diversity and inclusion initiatives. With over 25 years of experience as a diversity practitioner, Neal is known for her ability to deliver engaging presentations that inspire audiences to take inclusion to the next level. In addition to her commitment to inclusion and diversity, she is passionate about environmental justice and sustainability. She has received several recognitions, including the Tri-State Minority Supplier Development Council Champion Award and Tennessee State University’s Women of Legend and Merit Award.

Sandra Ogunremi, DHA, CDM, is senior diversity equity and inclusion consultant for Regional Health. Ogunremi focuses on strategies related to diversity, equity, inclusion and promoting long-term retention of diverse caregivers. She leads organizational initiatives, workshops and training regarding diversity and cultural proficiency. Due to her great strides, she was the first appointed leader in Regional Health’s history to focus on diversity, equity and inclusion strategies. She derives great passion from using her knowledge in helping the underprivileged and disparate communities. Under her leadership, she brought in more than $11 million over a three-year period to provide services to underserved communities. She is a Stanford Certified Project Manager, Certified Leadership Consultant and has several other certifications that enable her to deliver her best.

Rick Pollack is president and CEO of the American Hospital Association, the nation’s largest hospital and health care system membership organization with nearly 5,000 member hospitals, health care systems, networks, and other providers of care. Pollack came to the AHA in 1982 and assumed the top leadership position in 2015. As president and CEO, he leads the association in representing hospitals and health systems in shaping the health care landscape, representing the nation’s hospitals on advocacy issues, and developing strategies and tools to help members provide better care to the patients and communities they serve. Under Pollack’s leadership, the AHA has been a leader in efforts to expand health coverage in the U.S., taking part in many broad-based national coalitions that have ultimately led to coverage expansions. He also played a key role in supporting and leading the association’s efforts to address improving quality and patient safety, eliminating disparities in care, and promoting diversity in the health care field.

Derek J. Robinson, M.D., is vice president – quality and accreditation at Health Care Service Corporation, the nation’s largest non-investor owned health insurer, serving over 15 million members. HCSC operates Blue Cross Blue Shield plans in IL, TX, OK, NM, and MT. Robinson, a practicing emergency medicine physician, is charged with leading HCSC’s clinical quality improvement, quality reporting, and accreditation strategies. He also is responsible for the development and implementation of HCSC’s health equity strategies. Robinson was recently appointed to the American Heart Association/American Stroke Association’s Diversity Leadership Committee. Prior to HCSC, Robinson was the first physician member of the executive leadership team at the Illinois Hospital Association and is the former chief medical officer for the Centers for Medicare & Medicaid Services, Chicago Regional Office.
Michael Rodgers is senior vice president, advocacy and public policy, for the Catholic Health Association of the United States. In this capacity, he oversees CHA’s advocacy agenda and public policy efforts; serves as spokesperson for CHA on legislative, regulatory, and other public policy issues; and advances the advocacy agenda before Congress, the White House, and a variety of health-related federal agencies. Prior to joining CHA in 2000, Rodgers served as senior vice president, American Association of Homes and Services for the Aging, Washington, DC, where he oversaw operations and directed staff functions of the Government Relations Department. During his 14 years with AAHSA, Rodgers developed successful legislative strategies, including efforts to restore federal funding for non-profit nursing facilities as a result of Medicare reductions in the Balanced Budget Act of 1997. He also was responsible for implementing the policy and advocacy component of AAHSA’s strategic plan.

Ninfa M. Saunders, DHA, MSN, FACHE, president and chief executive officer of Navicent Health, has over 45 years of hospital administrative and clinical experience. Dr. Saunders completed her Doctorate in Healthcare Administration at the Medical University of South Carolina, earned a Master’s of Business Administration from Emory University in Atlanta, and a Master’s of Science in Nursing from the Rutgers University in Newark, N.J. A co-founder of the regional Stratus Healthcare network, Saunders currently serves as Chair of the Georgia Alliance of Community Hospitals. She is a frequent expert for Healthcare Leaders national media roundtables and was most recently Modern Healthcare’s Women Leaders in Healthcare Conference keynote speaker. Among Becker’s Hospital Review “130 Women Hospital and Health System Leaders to Know” for the fifth consecutive year, Saunders has been honored by the Georgia Diversity Council as one of Georgia’s “Most Powerful & Influential Women” and was named one of 2017’s Most Influential Women of the Mid-Market by CEO Connection. A Fellow ofACHE, Saunders serves on the board of directors for the American Hospital Association and is the past Chair of the Institute for Diversity. She has also served on the board of the American Heart Association.

Juana Slade, CDM, is chief diversity officer and director of language services for AnMed Health in Anderson, SC, serving the residents of northwest South Carolina and northeast Georgia. AnMed Health, the state’s largest private, not for profit health system was one of the first in South Carolina to dedicate full-time resources to diversity management. Under her leadership, AnMed Health has developed a comprehensive, integrated diversity program to better manage the organization’s increasingly diverse patient population and workforce. Slade is actively involved in her community serving on numerous nonprofit boards and committees. In July 2009, she completed a two-year term as chairperson of the board of directors for the United Way of Anderson County, the first African American to serve in this capacity. Slade is a Cultural Competence Fellow of the Health Research Education Trust, an affiliate of the American Hospital Association; a member of the American College of Healthcare Executives; and a founding member of the American Leadership Council of the Institute for Diversity in Health Management.

Michael Steele, former chairman of the Republican National Committee, former Lieutenant Governor of Maryland, MSNBC Political Analyst, and president and CEO of The Steele Group. When he was elected Lt. Governor of Maryland in 2003, Steele made history as the first African American elected to statewide office; and again with his subsequent chairmanship of the Republican National Committee from 2009-2011. As chairman of the RNC, Michael Steele was charged with revitalizing the Republican Party. A self-described “Lincoln Republican,” under Steele’s leadership the RNC broke fundraising records with more than
$198 million raised during the 2010 Congressional cycle and Republicans won 63 House seats, the biggest pickup since 1938. Steele’s ability as a communicator and commentator has been showcased through his current role as a political analyst for MSNBC. He has appeared on Meet the Press, Face the Nation, HBO’s Real Time with Bill Maher, Comedy Central’s The Colbert Report and The Daily Show. Steele can be heard weekdays on his radio program, Steele & Ungar on the POTUS Channel on SiriusXM.

Linda Stokes is president and CEO of PRISM International, Inc., an international consulting and training firm that helps organizations build inclusive and culturally competent teams. She founded PRISM in 1992 with the mission of increasing organizational performance by creating more inclusive workplaces that value the contributions of all employees and that connect diversity and inclusion (D&I) strategies and tactics to the business of the organization. Under her leadership, PRISM has provided D&I consulting services, training and products to millions of employees in hundreds of organizations around the globe. She is the co-author of Multicultural Customer Service: Providing Outstanding Service Across Cultures, author of numerous journal articles, media contributor on topics of organizational strategic and tactical D&I, and a curriculum developer of over 120 cross-cultural and D&I consulting and training programs. She is a recognized leader in the field of D&I and coaches and mentors Executives, CDOs and diversity professionals at several American and European global firms.

Pamela Sutton-Wallace is the appointed chief executive officer for the University of Virginia (UVA) Medical Center in Charlottesville, Va. The UVA Medical Center is a nationally recognized academic medical center, which includes 612 inpatient beds, Level 1 trauma center, the UVA Children’s Hospital and more than 100 primary and specialty care clinics throughout the Commonwealth. Prior to joining UVA in 2014, Sutton-Wallace served as senior vice president for hospital operations at Duke University Hospital in Durham, N.C. During her 17-year tenure at Duke, she served in several leadership positions including chief operating officer for Ambulatory Services, vice president for Perioperative Services and chief of staff for the Chancellor for Health Affairs. Sutton-Wallace serves on several professional and community boards including the American Essential Hospitals, Vizient’s Academic Medical Center Board of Managers, American Hospital Association Region 3 Policy Board, and the Virginia Hospital and Healthcare Association.

Andrés Tapia is global diversity & inclusion solutions leader for Korn Ferry Hay Group. He has been one of the leading voices in shaping a contemporary, next-generation approach to diversity and inclusion. The approach is global, deeply integrated into talent systems and focused on enabling marketplace success. He has more than 25 years of experience as a C-suite management consultant, diversity executive, organizational development and training professional, and journalist. Throughout Europe, Asia, North America, and his native Latin America, Tapia has served clients in shaping their enterprise-wide diversity and inclusion business cases and strategies across industries—including financial, technology, health care, retail, manufacturing, government, not-for-profits, and education. Tapia has received numerous leadership and diversity awards and has served on a number of boards, including currently serving on the editorial board of Diversity Executive Magazine, the corporate advisory board for the Bentley University Center for Women and Business, and the Hispanic Alliance for Career Enhancement (HACE).
Nicholas Tejeda, FACHE, is the market chief executive officer for The Hospitals of Providence. Concurrently, Tejeda serves as the chief executive officer for The Hospitals of Providence Memorial Campus and Providence Children’s Hospital. Tejeda was the recipient of the 2017 ACHE Robert S. Hudgens Memorial Award for Young Healthcare Executive of the Year. He is a Fellow of the American College of Healthcare Executives (ACHE) and is a Past Chair of ACHE’s National Early Careerist Committee. He is the Chair of the American Hospital Association’s (AHA) Institute for Diversity and Health Equity and Past President of the National Association of Latino Healthcare Executive. He sits on the External Advisory Board for the Department of Health Policy and Management at the University of Kansas Medical Center and also serves as a board member within a number of community organizations in El Paso, Texas.

Cynthia Washington is the Interim President and CEO of the Institute for Diversity and Health Equity (Institute), an affiliate of the American Hospital Association (AHA). With over 20 years of service with AHA, Cynthia has held progressive project management positions in various divisions across the association. She has leveraged relationships in the health care industry, professional and national civic organizations and the local community to drive AHA’s commitment to diversity, equity and inclusion in the work of the association and among its membership. Cynthia is deeply entrenched in the work and mission of the Institute and managed components of its Trustee Training Program, Equity of Care Campaign, #123forEquity Pledge, and diversity learning tracks at AHA’s national meetings. She leads the AHA and National Urban League’s historic alliance to advance health equity and diversity in health care governance across the United States. Cynthia serves as the AHA Liaison on the board of the National Association of Health Service Executives, served as a former board chair of Habilitative Systems, Inc., and was appointed by the Mayor to the Chicago Commission on Human Relations Advisory Council on Women.

Richelle Webb Dixon, FACHE, is system vice president, operations integration and structure for Catholic Health Initiatives (CHI), based in Englewood, Colorado. In this position, Dixon assists with developing the operations model for the new ministry, which will be formed from the merger of CHI and Dignity Health. In addition, she currently serves as president of the National Association of Health Services Executives (NAHSE), the premier professional organization for African American health care executives. Under her leadership, NAHSE strategically focuses on advocacy, innovation and organizational sustainability. In 2018, she will spearhead the celebration of NAHSE’s 50th Anniversary. Dixon is a Fellow in the American College of Healthcare Executives (ACHE) and serves on numerous boards including the Institute for Diversity and Health Equity, ACHE-SouthEast Texas Chapter, San Jose Clinic in Houston, TX, the Fort Bend County YMCA and on the Panel of Judges for Quality Texas.
We are **AdvocateAuroraHealth**

**Advocate Aurora Health**

Advocate Aurora Health is the 10th largest not-for-profit, integrated health system in the United States and a leading employer in the Midwest with more than 70,000 employees, including more than 22,000 nurses and the region’s largest employed medical staff and home health organization. A national leader in clinical innovation, health outcomes, consumer experience, and value-based care, the system serves nearly 3 million patients annually in Illinois and Wisconsin across more than 500 sites of care. Advocate Aurora is engaged in hundreds of clinical trials and research studies and is nationally recognized for its expertise in cardiology, neurosciences, oncology, and pediatrics. The organization also contributed $2 billion in charitable care and services to its communities in 2016. To learn more about Advocate Aurora Health visit [www.AdvocateAuroraHealth.org](http://www.AdvocateAuroraHealth.org). Visit booth numbers 7–8 during the conference.

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**AMOpportunities**

AMOpportunities is a platform that enables international medical students and doctors to attend short-term clinical training rotations in the United States. This training is a requirement for International Medical Graduates to enter the American healthcare system. The United States is facing a growing physician shortage, especially in underserved community areas. Foreign-trained doctors account for a majority of the physicians practicing in these areas, so it is imperative that we ensure they have access to the training they need in order to serve these communities. The company counts University of Chicago as one of its institutional investors and has brought over 2600 international trainees to the United States. Learn more at [www.amopportunities.org](http://www.amopportunities.org) or contact kyle@amopportunities.org. Visit booth number 19 during the conference.

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**Atlantic Health System**

Ask any of the 16,000 team members who work at Atlantic Health System what makes it a great place to work and you could receive 16,000 different answers. That’s because we leverage the unique experiences of every individual who works here to unleash the power of their differences to create a supportive, inclusive and welcoming environment for our patients, our team members and the communities we serve. As an award winning health care system with a focus on innovation, we are in the business of caring. Our Trusted Network of Caring® is advancing the possibilities of health care in the 21st century, while empowering our team members to live up to their greatest potential. [www.atlantichealth.org](http://www.atlantichealth.org) Visit booth number 12 during the conference.
Atrium Health

Atrium Health, formerly Carolinas HealthCare System, one of the nation’s leading and most innovative healthcare organizations, provides a full spectrum of healthcare and wellness programs throughout the Southeast United States. Our diverse network of facilities includes academic medical centers, 40 hospitals, freestanding emergency departments, more than 700 physician practices, behavioral health centers, surgical and rehabilitation centers, home health agencies, hospice and palliative care services, and nursing homes. For more than 75 years, our system of exceptional facilities has provided care that improves our community and the lives of our patients and teammates. We recognize that our teammates are our most valuable asset. Our core values – caring, commitment, integrity and teamwork – help us achieve our mission to improve health, elevate hope and advance healing – for all. AtriumHealth.org.

Brown University Executive Master of Healthcare Leadership

The Brown University Executive Master of Healthcare Leadership (EMHL) is a 16-month masters program designed to cultivate visionary leaders to transform our health care organizations and to deliver outstanding products and services. The program was created to meet the needs of working healthcare professionals and is delivered in an executive format, blending face-to-face and online learning. Graduates are well-positioned to lead in the clinical, corporate, and public sectors; to interpret and use data for sound decision making, and to promote outstanding health care for patients as well as financial health for their organizations. Through the program, students gain a comprehensive perspective that goes beyond local concerns and develop the knowledge and skills to create flexible, responsive and sustainable organizations across the health care industry. For more information, visit www.brown.edu/emhl. Visit booth number 11 during the conference.

CareTech Solutions

CareTech Solutions is a leader in information technology (IT) and end-user interface services for U.S. hospitals and health systems. CareTech’s more than 1,400 U.S.-based professionals create value for clients through customized IT solutions that contribute to improving the patient experience while lowering healthcare costs. From implementing emerging technologies to supporting day-to-day IT operations, CareTech offers clients expert health information technology services. For more information, visit www.caretech.com. Visit booth number 9 during the conference.
Catholic Health Association of the United States
The mission of Catholic Health Association of the United States is to advance the Catholic health ministry of the United States in caring for people and communities.

Catholic health care, a ministry of the Catholic Church, continues Jesus’ mission of love and healing in the world today. Comprising over 600 hospitals and 1,600 long-term care and other health facilities in all 50 states, the Catholic health ministry is the largest group of nonprofit health care providers in the nation.

The Catholic health ministry works collectively through CHA to be a passionate voice for compassionate care. CHA advocates with national policy makers to ensure that the nation’s health system provides quality, affordable care across the continuum of health care delivery, with a special focus on vulnerable populations. [www.chausa.org](http://www.chausa.org).

CHRISTUS Health
CHRISTUS Health is a Catholic, not-for-profit system made up of more than 600 centers, including long-term care facilities, community hospitals, walk-in clinics and health ministries. We are a community 45,000 strong, with over 15,000 physicians providing individualized care.

At CHRISTUS Health, we deliver a complete healing experience that respects the individual. We serve our communities with dignity. And with a good deal of admiration.

Sponsored by the Sisters of Charity of the Incarnate Word in Houston and San Antonio and the Sisters of the Holy Family of Nazareth, our mission is to extend the healing ministry of Jesus Christ to every individual we serve. Visit us at [www.christushealth.org/](http://www.christushealth.org/).

Florida Hospital
Opened in 1908, Florida Hospital is a faith-based institution focused on providing whole person care. It is one of the largest not-for-profit hospitals in the country, caring for more than two million patient visits per year. Florida Hospital stretches across the state with 26 hospitals, more than 4,600 patient beds, and more than 32,000 employees. As members of Adventist Health System, our hospitals are focused on improving the health of the communities we serve and dedicated to ensuring that we reflect the community at all levels. All patients who come to Florida Hospital receive the same level of services and procedures without disparity, regardless of your age, gender, race, disability or any other patient attribute. Florida Hospital is a designated statutory teaching hospital and also trains physicians from all around the world on the newest technologies. Our most recent publication is Personalizing Patient Care: A Reference Guide for Healthcare Professionals on treating diverse patients. [www.floridahospital.com/](http://www.floridahospital.com/). Visit booth number 14 during the conference.
Froedert Health
The Froedtert & the Medical College of Wisconsin regional health network is a partnership between Froedtert Health and the Medical College of Wisconsin supporting a shared mission of patient care, innovation, medical research and education. Our health network operates eastern Wisconsin’s only academic medical center and adult Level I Trauma Center at Froedtert Hospital, Milwaukee, an internationally recognized training and research center engaged in thousands of clinical trials and studies. The Froedtert & MCW health network, which includes five hospitals, more than 1,600 physicians and nearly 40 health centers and clinics, draws patients from throughout the Midwest and the nation. In our most recent fiscal year, outpatient visits exceeded 1.1 million, inpatient admissions to our hospitals were 49,250 and visits to our network physicians totaled 932,000. For more information, visit froedtert.com.

HCA
One of the nation’s leading providers of healthcare services, HCA Healthcare is made up of locally managed facilities that include 177 hospitals and 119 freestanding surgery centers located in 20 U.S. states and the United Kingdom. Founded in Nashville in 1968, HCA is responsible for more than 27 million annual patient encounters. Diversity, inclusion and cultural competence involves the hearts and lives of HCAs patients, employees, and communities and is significant to HCAs core business of delivering healthcare excellence. Milton Johnson is HCA’s Chairman and CEO. For more information, visit www.hcahealthcare.com. Visit booth numbers 17–18 during the conference.

Human Rights Campaign Foundation
The Human Rights Campaign Foundation improves the lives of lesbian, gay, bisexual, transgender and queer (LGBTQ) people by working to increase understanding and encourage the adoption of LGBTQ-inclusive policies and practices. We build support for LGBTQ people among families and friends, co-workers and employers, pastors and parishioners, doctors and teachers, neighbors, and the general public. Through a variety of programs and projects, we are enhancing the lived experiences of LGBTQ people and their families, as we change hearts and minds across America and around the globe. The Healthcare Equality Index (HEI) of HRCF’s Health & Aging Program reports on LGBTQ equity and inclusion in healthcare facilities across the country and trains their staff to provide welcoming, knowledgeable care to LGBTQ patients. www.hrc.org. Visit booth number 6 during the conference.
Impresiv Health
Impresiv Health (www.impresivhealth.com) is a healthcare consulting group based out of Miami, FL. We provide advisory consulting, project staffing, and implementation services that are designed to meet the most critical business and technical needs of any healthcare organization. As a minority-owned, certified MBE (issued by the Florida Department of Management Services and Office of Supplier Diversity), we value diversity in all that we do, right down to our specialized approach proven to get the job done—on time and on budget. Ready to engage with a partner who gets it? #ThatsImpresiv www.impresivhealth.com Visit booth number 20 during the conference.

Korn Ferry
Founded in 1969, Korn Ferry has the leading Healthcare Services Practice in the executive search industry. Korn Ferry recruits for senior level, C-suite executive level positions for health systems, academic medical centers, health insurance companies, physician groups, health associations and other provider-based health related organizations. Similar to our point of view, Korn Ferry also recognizes the premium our clients place on diversity and inclusion. We understand that a commitment to diversity is proven not only by data, but also by structuring innovative processes that prioritize and support our client organizations to attract and unleash the potential of diverse talent. Serving clients in more than 50 countries, we support organizations in designing inclusive talent systems that compensate, develop and motivate their people. www.kornferry.com.

Main Line Health
Main Line Health is a not-for-profit health system serving portions of Philadelphia and its western suburbs. Main Line Health’s commitment—to deliver advanced medicine to treat and cure disease while also playing an important role in prevention and disease management as well as training physicians and other health care providers—reflects our intent to keep our community and ourselves well ahead.

At Main Line Health’s core are four of the region’s most respected acute care hospitals—Lankenau Medical Center, Bryn Mawr Hospital, Paoli Hospital and Riddle Hospital—as well as one of the nation’s recognized facilities for rehabilitative medicine, Bryn Mawr Rehabilitation Hospital. Main Line Health also includes Mirmont Treatment Center for drug and alcohol recovery and Main Line Health HomeCare & Hospice. To learn more, visit mainlinehealth.org.
MIH

Registration staff become more confident and compassionate. The quality of REAL data rises. Teams at more than 200 hospitals nationwide identify and resolve health disparities. Thousands of patients receive better care. How? It starts with our proven eLearning modules and educational resources – REAL training. Now we are pleased to introduce our new SOGI and Implicit Bias training.

Our vision is to help U.S. hospitals become the most welcoming and trusted places in the world for ALL patients. If you share our vision, please visit us to demo our products and discuss how they can benefit your hospital. Learn more at www.go2mih.com or call 1-855-645-6456. Visit booth number 10 during the conference.

Novant Health

Novant Health is an integrated network of physician clinics, outpatient facilities and hospitals that delivers a seamless and convenient healthcare experience to communities in Virginia, North and South Carolina, and Georgia. Named in 2017 by Becker’s Hospital Review as one of the nation’s 150 best places to work in healthcare, Novant Health network consists of more than 1,500 physicians and over 28,000 employees that provide care at over 580 locations, including 14 medical centers and hundreds of outpatient facilities and physician clinics. In 2017, the health system provided more than $789 million in community benefit, including financial assistance and services. For more information, please visit our website at NovantHealth.org.

Regional Health

Regional Health is an integrated health care system with the purpose of helping patients and communities live well. The organization, with headquarters in Rapid City, S.D., provides community-based health care in more than 20 communities in two states and 32 specialty areas of medicine. As the largest private employer in western South Dakota, Regional Health is comprised of five hospitals, 24 clinic locations and employs nearly 5,000 physicians and caregivers. Regional Health is committed to the future of medicine, with medical training partnerships, a medical residency program, and more than 130 active research studies. For more information, go to www.regionalhealth.org
The University of Chicago Medicine and Biological Sciences
The University of Chicago Medicine and Biological Sciences, one of the nation’s leading academic medical institutions, has been at the forefront of medical care since 1927, when it first opened to patients. Today, it comprises the University of Chicago Pritzker School of Medicine; the University of Chicago Biological Sciences Division, a section committed to scientific discovery; and the University of Chicago Medical Center, consistently ranked among the best hospitals in the nation by U.S. News & World Report. Twelve Nobel Prize winners in physiology or medicine have been affiliated with the University of Chicago Medicine. www.uchospitals.edu

Witt/Kieffer
Witt/Kieffer is the nation’s preeminent executive search firm, providing outstanding leadership solutions for organizations committed to improving the quality of life. Witt/Kieffer specializes in the recruitment of leaders for organizations in healthcare, education, academic medicine, life sciences, sports, and the not-for-profit sector. It also serves clients through its Board Services and Leadership Solutions practices. Personalized service and connecting with each client’s vision, structure and leadership needs are the firm’s hallmarks. For more information, visit wittkieffer.com. Visit booth number 16 during the conference.

Yale New Haven Health
Yale New Haven Hospital
Yale New Haven Hospital is a nationally recognized, 1,541-bed, not-for-profit hospital serving as the primary teaching hospital for the Yale School of Medicine. Yale New Haven was founded as the fourth voluntary hospital in the U.S. in 1826. Today, the hospital’s two New Haven-based inpatient campuses include Yale New Haven Children’s Hospital, Yale New Haven Psychiatric Hospital and Smilow Cancer Hospital. YNHH has a combined medical staff of about 4,500 university and community physicians practicing in more than 100 specialties. Yale New Haven Hospital and associated ambulatory sites are Magnet-designated by the American Nurses Credentialing Center, the nation’s highest honor of nursing excellence. www.ynhhs.org/
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The Value Initiative

AHA’s The Value Initiative
The Value Initiative provides thought leadership on the issue of affordability while also serving as a forum for knowledge exchange for hospital and health system leaders. Visit the AHA’s The Value Initiative booth, or visit www.aha.org/thevalueinitiative to explore tools, resources and education that you can use to advance affordable health care and promote value within your community. Visit booth number 4 during the conference.

American College of Healthcare Executives
The American College of Healthcare Executives (ACHE) is an international professional society of 40,000 healthcare executives who lead hospitals, healthcare systems and other healthcare organizations. ACHE’s mission is to advance its members and healthcare management excellence. ACHE offers its prestigious FACHE® credential, signifying board certification in healthcare management. ACHE’s established network of 79 chapters provides access to networking, education and career development at the local level. In addition, ACHE is known for its magazine, Healthcare Executive, and its career development and public policy programs. Through such efforts, ACHE works toward its vision of being the preeminent professional society for healthcare executives dedicated to improving health. The Foundation of the American College of Healthcare Executives was established to further advance healthcare management excellence through education and research and is known for its educational programs—including the annual Congress on Healthcare Leadership, which draws more than 4,000 participants—and groundbreaking research. Its publishing division, Health Administration Press, is one of the largest publishers of books and journals on health services management, including textbooks for college and university courses. www.ache.org. Visit booth number 15 during the conference.

Language Services Associates
Introducing IRIS! - IRIS is LSA’s new Instant Remote Interpretation Services platform. Instantly connect to a highly-qualified interpreter from the convenience of your preferred device (iPad, tablet, laptop, or phone) with encrypted voice and video calls on the same device for more than 240 languages. In addition to IRIS, LSA offers the following language services to more than 2,000 clients worldwide, in over 200 languages, across virtually every industry segment: Interpreting by Telephone, Translation and Localization, Video Remote Interpreting, Face-to-Face Interpreting, American Sign Language, Language Assessments and Intercultural Consulting. For more information on LSA, and to learn about the company’s can-do customer service promise, please call 800.305.9673 or visit www.lsaweb.com. Visit booth number 13 during the conference.
Korn Ferry is a proud sponsor of the Institute for Diversity and Health Equity.

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In 2006, the Institute for Diversity and Health Equity created the American Leadership Council for Diversity in Healthcare to foster collaboration among professional diversity practitioners committed to developing and implementing change initiatives through research, education, and advocacy to improve the quality, safety, and access to care among the nation’s health care providers. The Council, consisting of diversity practitioners from American Hospital Association and Institute member hospitals across the country, functions as an advisory group that provides insight and perspective to the Institute and the field of health care diversity and inclusion management through enhancing national efforts aimed at fostering inclusion, changing mindsets, increasing cultural competence and advancing health equity.

For more information please contact Jetaun Mallett at (312) 422-2692 or jmallett@aha.org.

www.DiversityConnection.org